



A cost-effective common-use platform enabling expansion efficiently and securely

SITA Flex Essentials is a true common-use platform for small and regional airports. It enables them to expand their offer without requiring additional space. It eliminates the necessity of a core room, offering a fully secure environment in which the customer only pays for what they consume.

BACKGROUND

Post Covid

As travel opens up again and passengers return, you need to be able to increase or decrease your resources and capacity as needed in order to keep your passengers happy.

Efficiency

Your airline customers are demanding that you improve the time it takes to process passengers. Reducing this would not only help improve the passenger experience but also increase the dwell time airside, enabling the potential of greater spend in retail and hospitality.

Resilience

You are aware of the drive to cloud solutions to reduce cost and be more scalable. But you would like to do this without incurring increased risks of security breaches and cyber attacks.

SOLUTION

SITA Flex Essentials is a cost effective common-use platform that:

- Helps you attract more airlines
- Helps you increase your revenue
- Enables common-use
- Uses the cloud as the baseline technology
- Is properly secure – bullet-proof
- Helps you optimize your space
- Helps you leverage your resources
- Is not subject to latency on network connectivity
- Does not need a lot of bandwidth to operate

BENEFITS

Simple operations

- No airport infrastructure
- More sustainable
- Simple connectivity
- Operational dashboard
- Engineer dispatch

Cost efficient

- Modular price catalogue
- On demand/seasonal
- Flat fee
- Standardized

Fully secure

- Workstation hardening
- Timely patching
- 24/7 remote support

Increased mobility

- Plug and play
- No single point of failure

More resilient

- Distributed apps
- Fully managed

RESULTS

Flex Essentials addresses common challenges:

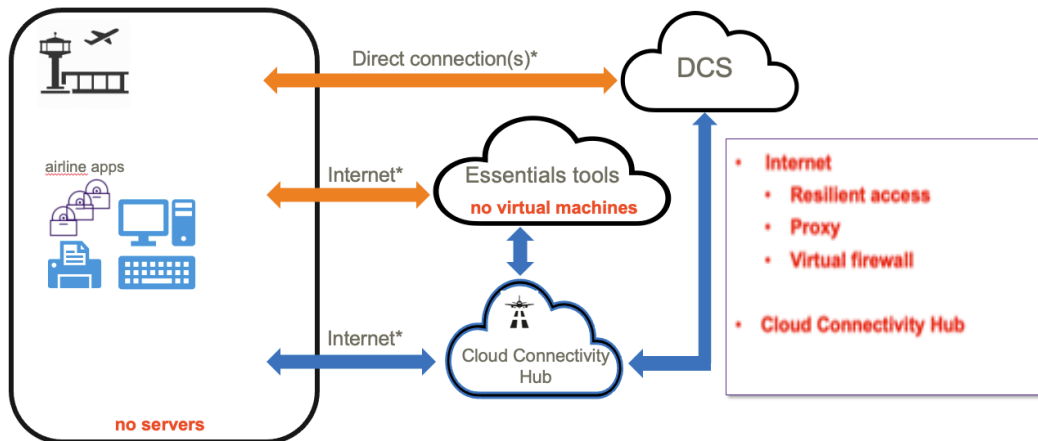
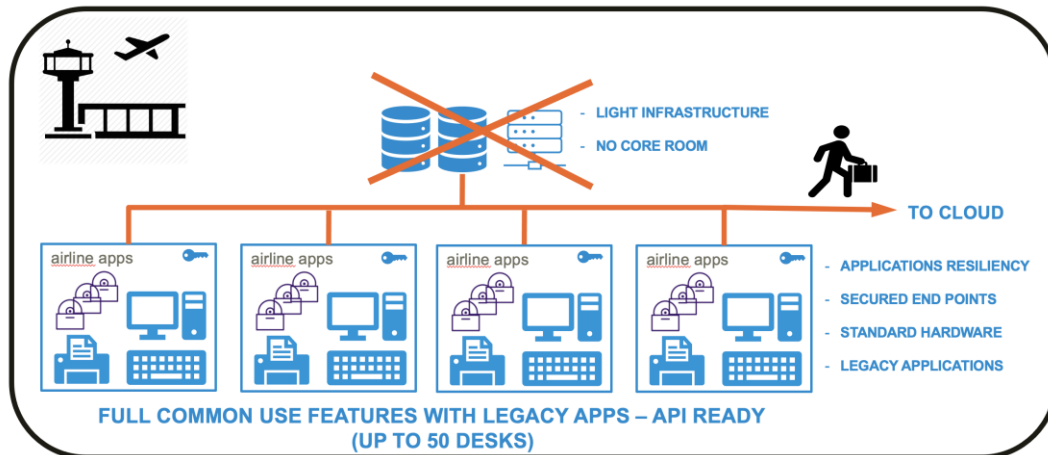
True common-use

- Cope with more demanding airlines
- Increase operational visibility
- Remove heavy infrastructure
- Improve your security

Pay as you Go

- On-demand
- Daily price
- Modular price catalogue

How does it work?



* Can be provided by SITA or the customer.

SOLUTION COMPONENTS

- Hardware**
 - IWS w. peripherals
 - Kiosk (Q4)
 - Suitcase (Q4)
- Operations**
 - Flex platform
 - Authentication (AAD)
 - ADM
 - Service desk & Remote support
 - Central service management
- Options**
 - Local service management
 - Local support
 - Internet access (CCI)
 - DCS access (direct or landing zone)
- Add-Ons**
 - Field service dispatch
 - Work-orders
 - Preventive maintenance
- Commercials** – flat monthly fee or daily usage (to come)
- Resell or Managed service**