

SITA

TRAVEL & TRANSPORT

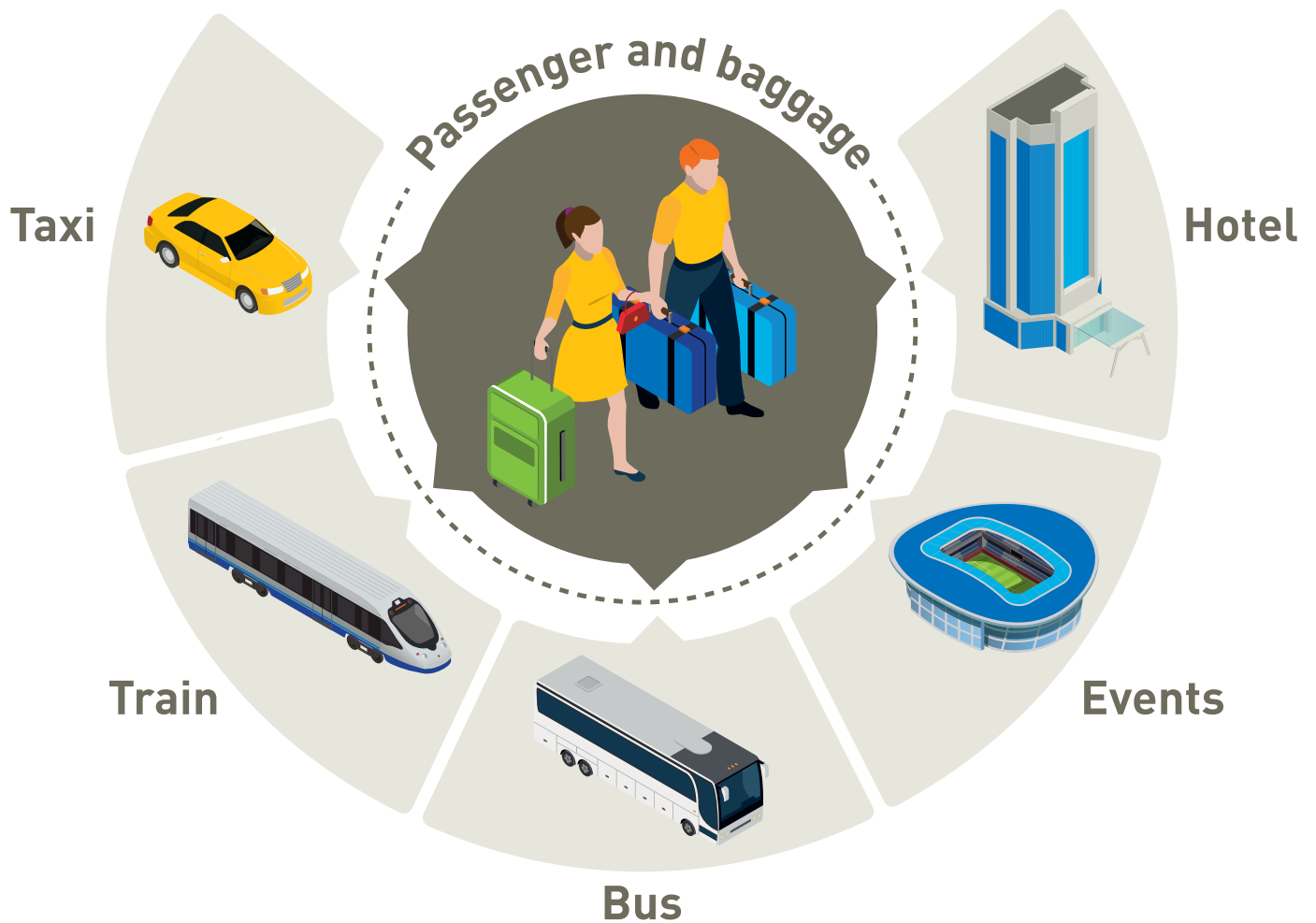


**INTERMODAL SOLUTIONS
CONNECTING TRAVEL & TRANSPORT**

IS YOUR INTERMODAL TRANSPORT AS SEAMLESS AS IT CAN BE?

THE INTERMODAL ECO-SYSTEM

We enable intermodal travel and transport every step of the way with scalable solutions, innovation and seamless operations on multi-leg journeys across land, sea, and air.





PUT MOBILE DEVICES AT THE HEART OF YOUR PASSENGER JOURNEYS

With a simple set of APIs you can make passing through events, bus and train station terminals seamless for your passengers.

SITA Flex as a Service (FaaS) helps you reimagine the passenger process for your train station, bus station, or large-scale event. It is the new future of common use and self-service.

FLEX AS A SERVICE:



INNOVATIVE TOUCHLESS EXPERIENCES



MOBILITY ALLOWS FOR MORE EFFECTIVE TOUCHPOINTS



ALLOWS FULL CONTROL FOR PASSENGERS AND AGENTS



With SITA Flex as a Service, passengers can do more on their mobile phones, from remote check-in to printing bag tags and boarding passes. Staff are also empowered to support via mobile devices, so they are no longer restricted to desks and kiosks, and can assist passengers wherever needed.



MISHANDLED BAGGAGE IS STRESSFUL ENOUGH FOR PASSENGERS

Improve their experience by seamlessly managing your baggage services.

BAG JOURNEY NETSCAN: APPLICATIONS AND APIS FOR BAG TRACKING

Start journey



Airports and Airlines set up baggage application using SITA Bag Journey data.

Track



Using app passengers get real time tracking and notifications throughout journey.

End journey



Passengers collect baggage from final destination.

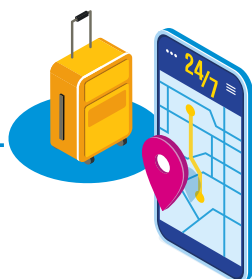
SITA WORLDTRACER® BAG DELIVERY SERVICE: AUTOMATED END TO END INTERMODAL BAGGAGE DATA

Mishandled bag



Easy integration for automated bag delivery service.

Journey



Sophisticated reporting tools with delivery status updates.

Delivery



Passenger is kept informed until delivery at home, hotel, or airport



GET AHEAD WITH BIOMETRICS

How can you streamline your passenger journey with facial recognition?

SITA SMART PATH ALLOWS YOU TO CREATE SECURE DIGITAL IDS FOR YOUR PASSENGERS AND VERIFY THEM AT EVERY STEP IN THE JOURNEY.



SMART AUTOMATION



SMART IDENTIFICATION



SMART DATA SECURITY

Compared next to a stored image e.g. passport photo.

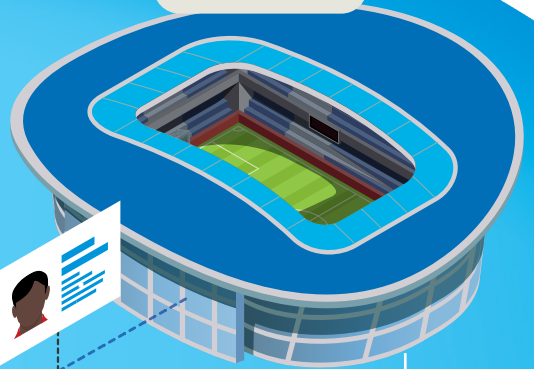
Events



Passenger is enrolled, including documentation and facial features.



Once registered, each passenger has a secure digital ID.



Digital ID (SITA FanID) can be used for verification at every touchpoint of the ground transportation or at the events.



DIGITAL TRAVEL

Do you need to validate data with governments to ensure seamless and secure journeys to major events or during land transportation, so your passengers don't have to wait?

SITA API PNR GATEWAY & SITA ADVANCE PASSENGER PROCESSING (APP):



FULFILLS DATA OBLIGATIONS

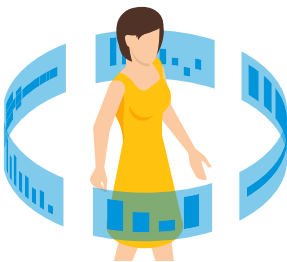


OPTIMIZES RESOURCES



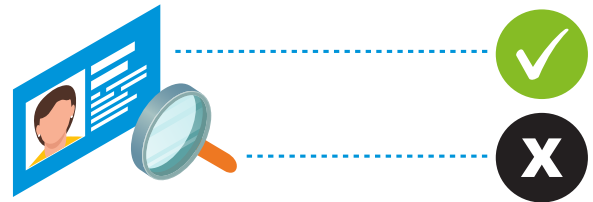
REDUCES COSTS

SITA API PNR GATEWAY



Provides a single-window data gateway for all passengers, which simplifies the process of exchanging data.

SITA ADVANCE PASSENGER PROCESSING (APP)



Provides passenger data in real-time allowing for the issuance of a "board or no board" directive.

BUSES



TRAINS



EVENT

KEEP YOUR PASSENGERS INFORMED THROUGHOUT THEIR DOOR TO DOOR JOURNEY

SITA Passenger Information improves the customer experience and operational efficiencies by informing, educating and captivating passengers.

Inform



Keep passengers informed about important details throughout their journey

Enhance



With clear audio, visuals, and digital touchpoints

Strengthen



Strengthen your reputation with consistent and accurate information across all digital channels





DEVELOPER.AERO HELPS YOU CONNECT WITH THE AVIATION PART OF INTERMODAL AND TAP INTO A RICH DATA SET

If you're currently juggling multiple data sources, and have to deal with several technical differences: consider accessing all of your key travel data through our portal, [developer.aero](#)

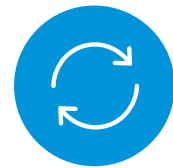
SITA DATA CONNECT & PASSENGER INFORMATION APIS:



IMPROVES OPERATIONAL EFFICIENCY



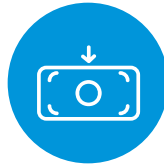
RICHER PASSENGER EXPERIENCE



REUSABLE COMPONENTS



INTEGRATED DATA, CONTENT & NOTIFICATIONS



REDUCING COSTLY INTEGRATIONS



ALL DATA YOU NEED VIA ONE SINGLE PORTAL



SITA's travel & transport connects the intermodal journey every step of the way. Through innovation and seamless operations, we provide scalable solutions for your multi-leg journeys. With SITA's extensive experience within the travel industry, we can now expand across land.



For more information
please scan the
QR code above.

SITA