

SITA SMART PATH KIOSK

SITA

TAILORED SERIES 6 – The new standard
in self-service



FUTURE PROOF – THE ABILITY TO ADAPT AS YOUR CUSTOMERS' NEEDS CHANGE

Technological change is speeding up every year and new technologies are emerging and evolving faster than ever.

So how do you make the right decision about the self-service hardware and software to deploy in your airport, to maximize your return on investment?

SITA Smart Path Kiosk Tailored Series 6 (TS6) provides the answer. It sets a new standard in self-service hardware. With its timeless and future-proof design, the TS6 evolves as your customers' needs change.

KEY BENEFITS:

1. Modular design ▶
2. Advanced branding ▶
3. Sustainable design ▶
4. Easier to use ▶
5. Faster to install ▶
6. Simpler to support ▶

1. MODULAR DESIGN

Thanks to its modular design, the TS6 enables you to switch out and change individual components during installation or years later. All without compromising the outstanding look and feel of the product.

This includes:

- Modular top
- Device shelf
- Sidecar
- Height
- Overhead signage
- Mobility



2. ADVANCED BRANDING

Your brand is fundamental to your business, setting you apart from your competition. After a rebranding, the last element updated is often the physical hardware. Not only does this look unprofessional, but it detracts from the overall customer experience.

Swappable side panels on the TS6 allow you to quickly personalize your kiosk. Because you can create unique branding for each product, support campaigns and even use textures like marble and wood to complement the airport environment, the TS6 goes well above and beyond the industry standard.

3. SUSTAINABLE DESIGN

Acting responsibly and sustainably is the heart of what SITA does, so naturally sustainability comes inbuilt into the design of the TS6.

We identified four key areas:

- **Production** – by using longer lasting materials we extend the product's lifetime.
- **Modular design** – our renewable product can be refurbished and used again.
- **Lower energy use** – take charge of the device's power consumption, with controlled shutdown.
- **Installation** – reuse existing mounting points to reduce the amount of new materials required.



4. EASIER TO USE

We reflect our core goal of faster passenger throughput through our intuitive design and inclusion of smart use cues. Open design appeals to different generations of users. The TS6 showcases advanced technology for those looking to interact with the latest innovations (such as our biometrics platform), but with an easily approachable aesthetic for the less tech-savvy.

The kiosk's design supports its function. A great example is the privacy bay on the payment module, which is integrated within the design, rather than extruding from the device shelf as is often seen.

Our research indicated that we should design products of different dimensions to be comfortably inclusive for everybody – a radical shift from the industry standard of 'one size fits all'. We achieve this inclusivity without adding complexity, by selecting an always ready non-moving camera to suit all passengers, for example.

Our latest software platform allows the kiosk to be an extension of your passenger's mobile phone, and offers the latest touchless and safe-touch technologies.



5. FASTER TO INSTALL

Adding Wi-Fi to our products makes it easier to pre-install them. With the addition of the adaptor plate, you can re-use the bolts and cabling of older kiosks, avoiding time consuming and costly construction works while minimizing downtime.

Using clever production methods, we reduced the product height to give access to a smaller 'shipping category', enabling faster and cheaper shipments on non-cargo flights.

6. SIMPLER TO SUPPORT

In developing the TS6, we paid great attention to the design 'under the hood'. This makes it easier to access, reducing the number of electrical and electronic connections and optimizing the kiosk for use with a smaller range of tools. For instance, thanks to quick releases, items such as printers allow for fast replacement and repairs at a more convenient time.

The flush device shelf makes the product easier to clean, an important aspect in a time where quick and thorough cleaning of shared devices is critical.





CONCLUSION

SITA has set a new standard in self service offering: a modular and sustainable design, advanced branding, being easier to use, faster to install and simpler to support. All these aspects future proof your investment decisions ensuring you can adapt and change as your customers' needs evolve.

WHY SITA?

INDUSTRY EXPERIENCE

Our intimate knowledge of both airline and airport systems, and close working relationships with all stakeholders, ensures that our solutions fit seamlessly into existing environments.

DEDICATED

Behind SITA Smart Path Bag Drop, there are dedicated teams of professionals with years of industry experience.

GLOBAL

Our local presence and global 24/7 support makes SITA the perfect partner for all your bag drop requirements.

RESPONSIVE

Through our Center of Excellence, our dedicated project management and delivery teams ensure a swift, successful and smooth implementation.

COMMON-USE

A single solution that maximizes the use of existing passenger touch point infrastructure for multiple airlines.

SITA AT A GLANCE

Easy air travel every step of the way.

- Through information and communications technology, we help to make the end-to-end journey easier for passengers – from pre-travel, check-in and baggage processing, to boarding, border control and inflight connectivity.
- We work with over 400 air transport industry members and 2,500 customers in over 200 countries and territories. Almost every airline and airport in the world does business with SITA.
- Our customers include airlines, airports, ground handlers, aircraft, air navigation service providers, and governments.
- Created and owned 100% by air transport, SITA is the community's dedicated partner for IT and communications, uniquely able to respond to community needs and issues.
- We innovate and develop collaboratively with our air transport customers, industry bodies and partners. Our portfolio and strategic direction are driven by the community, through the SITA Board and Council, comprising air transport industry members the world over.
- We provide services over the world's most extensive communications network. It's the vital asset that keeps the global air transport industry connected.
- With a customer service team of over 2,000 people around the world, we invest significantly in achieving best-in-class customer service, providing 24/7 integrated local and global support for our services.
- Our annual Air Transport and Passenger IT Insights reports for airlines, airports and passengers are industry-renowned, as is our Baggage IT Insights report.

For further information, please visit www.sita.aero



For further information, please contact SITA by telephone or e-mail:

Americas

+1 770 850 4500
info.amer@sita.aero

Asia Pacific

+65 6545 3711
info.apac@sita.aero

Europe

+41 22 747 6000
info.euro@sita.aero

Middle East, India & Africa

+961 1 637300
info.meia@sita.aero

Follow us on www.sita.aero

