

Large technology gains in smaller, highly customizable user-friendly kiosks

The SITA TS6 Kiosk is a modular self-service platform that represents all-new thinking about the future of airport self service, conceived for cutting-edge technologies, flexibility, and sustainability.

BACKGROUND

Fast moving industry

Self-service trends are constantly changing and kiosk hardware can often be difficult to upgrade. Replacing them can be costly and disruptive for the passenger process.

Brand identity

Kiosks are the first engagement that your customers will experience in the airport. It's important that they reinforce and support your brand identity and key messages.

Sustainability

More and more focus is now put on delivering carbon efficient and sustainable solutions

SOLUTION

SITA's next generation kiosks are available for dedicated, singleairline or multiple airline use.

Our kiosks include key features that provide significant ownership cost savings and support your business goals:

- Adaptive and upgradable design – can include biometrics, multiple printers, payments.
- Customized branding the kiosk can be easily branded to enhance your brand or support an advertising campaign.
- Sustainability designed for upgrading and low power consumption.
- Flexible solutions mobile kiosks can address demand where necessary.

BENEFITS

- We can provide a solution tailored specifically to you and your passengers' individual needs. e.g. using biometrics we can deploy a touch-less passenger process.
- Our hardware can complement your airport design and in addition support any brand or marketing campaign that you want to communicate.
- Offering products which are durable and can be easily updated and customized, enabling you to upgrade to new technology at a future date. Minimizing your carbon footprint and maximizing your investment.
- We can provide a similar look and feel of products across multiple points of your airport – helping your customers quickly transition the space.

RESULTS

25% increase in passenger processing capacity

Average savings per kiosk check-in is \$2.50 USD





How does it work?





SOLUTION COMPONENTS

Standard components:

PC

- Small form factor, industrial PC
- Intel Core i7 CPU
- 240 GB m2 Solid State drive
- 32GB DDR3 RAM
- Windows 10 Enterprise

Touchscreen

- 19-inch diagonal
- Resolution: 1280x1024

Optional components

- Biometric enabled
- Wifi and mobility baseplate, enabling full mobile placement
- Audio, disabled accessible keypad (ADA) and ADA compliant height
- Payment module
- Bag tag, receipt & boarding pass printer
- Lineless printer
- Readers: Bar code / NFC / OCR / Smartcard
- Contact us for the complete list of configuration options

CASE STUDY

SITA Smart Path Kiosks have been implemented at over 130 airports around the world.

One such airport processes more than 50 million passengers a year and works with 40 airlines and ground handlers. They chose SITA equipment to handle an anticipated usage rate of approximately 70% or higher.

The airport wanted technology that simplified the passenger journey and the decision to install SITA's CUSS enabled kiosks was met with great enthusiasm. These significantly enhanced the passenger service, while also optimizing floor space at the airport.

By taking advantage of the latest selfservice technology, this airport was able to create a fast and efficient check-in area. It has since increased passenger processing capacity by as much as 25%.

For more information please contact us at info@sita.aero