



### Browser based operational messaging solution for the air transport industry

SITATEX Online allows you to exchange operational messages safely and securely from any location in the world. With a user-friendly interface accessible from any PC, Mac or tablet with an Internet connection, SITATEX Online provides a truly mobile, flexible messaging solution. It's quick and easy to implement, with no hardware or software installation required.

#### BACKGROUND

##### Easy access

It's crucial for airlines and ground handlers to have access to their operational messages from multiple locations.

##### Economical

Profit margins are extremely important, so customers need an efficient, cost-effective solution.

##### User-friendly

The messaging platform must be easy to use, with an intuitive, web-based interface.

##### Simple, straightforward design

Users need more mobility, so companies want to streamline their IT systems and move away from desktop and LAN infrastructures.

#### SOLUTION

SITATEX Online is:

- An innovative, secure and cost-effective operational messaging solution
- User-friendly with an intuitive interface
- Touch optimized for use on the go
- A web-based application, accessible from any PC, Mac or tablet
- Compatible with all major operating systems and browsers
- Easy to install, with no additional hardware or software required
- Secure, with unique URLs featuring HTTPS security
- Reliable, with all messages stored on our secure online servers

#### BENEFITS

- Enhanced flexibility and mobility for the workforce
- Secure and reliable
- Easy to master with an intuitive, user-friendly interface
- Ideal for use on tablet devices, with a responsive, touch optimized design
- Intelligent, economical solution with an attractive cost-per-message system
- Tailored to the needs of both smaller sized organizations and larger enterprises
- No need for specialized internal IT support to initiate and maintain services
- Single access to the SITA messaging infrastructure
- Low upfront investment
- 24/7/365 support

#### RESULTS

**SITATEX Online currently has**

**2,800+**  
**users from**  
**250+**  
**companies**

## How does it work?



## SOLUTION COMPONENTS

- Offers connectivity to SITA's large messaging network
- Sends and delivers Type X, Type B, SMTP, X400 and fax messages to any destination on the network
- Runs on Windows, Mac and Linux operating systems
- Compatible with all major Internet browsers, including Firefox, Google Chrome, Internet Explorer and Safari
- Tablet support available

## CASE STUDY

Ground handlers servicing multiple airlines need to access messages from different PCs in different locations. A leading ground handling company has chosen SITATEX Online to access messages from various locations around Cyprus Airport. This enables them to provide ground services that meet both passenger and aircraft requirements.

The station manager often uses the offline mode when a network connection is not available. Messages are then sent automatically as soon as a connection has been established.