

Secure global connectivity for traveling staff.

Executives and flying crew travel to many countries. Simple and effective around-the-clock connectivity is essential to ensure they can access email, the Internet and other corporate applications anytime, anywhere.

BACKGROUND

Connectivity

Executives and pilots need global connectivity that's secure and reliable.

Cost

Managing and staging devices worldwide can be expensive and time-consuming.

Multiple vendors

Controlling connectivity costs across multiple suppliers is difficult and expensive.

Security

The devices used by pilots and executives across the world contain corporate information and present real security and data risks.

SOLUTION

SITA delivers a global, managed solution that combines hardware, connectivity and devices with service management:

- The executive package is based on SITA Mobility Access, which includes Wi-Fi access in 65 million hotspots worldwide
- The package also delivers fully managed iPads with cellular connectivity in 200 countries and territories
- The solution is based on standard SITA services including SITA Managed Mobile Devices (MMD) and SITA Mobile Data Access (MDA)
- SITA also included SITA Mobile Device Management, which enables remote configuration changes and enhanced data security

BENEFITS

- Truly global coverage
- Maximum coverage and reliability are delivered through several connectivity technologies including:
 - Wi-Fi
 - Cellular
 - Dial-up
- Ready to use immediately, with minimal investment in IT resources required
- The simple configuration includes less than five minutes of staging, which can be completed by the customer or by SITA
- Single support point for hardware, connectivity and end-to-end service – no dilution of responsibilities among suppliers
- Central reporting
- Also supports several authentication options

RESULTS

**5 minutes
to fully
configure the
device**

**Zero
delay
to change
device
configuration
over-the-air**

How does it work?



- The SITA Mobility Access connection manager delivers transparent connectivity to the iPad
- Connectivity can use Wi-Fi as well as cellular
- Several devices can be supplied and managed

SOLUTION COMPONENTS

The solution based on SITA Mobility Access is comprised of the following features:

- Software connection manager (included with each device)
- Wi-Fi worldwide connectivity to 65 million hotspots
- Reporting (optional)
- Central management by SITA (optional)
- Other SITA products from the Wireless and Mobility portfolio can be integrated into the solution:
- **SITA Managed Mobile Devices** – Offers a complete solution to supply tablets along with service management and financing (as required). This component gives companies the capacity to:
 - Deploy devices quickly
 - Remotely manage updates configuration
 - Enforce security policies
- **SITA Mobile Data Access** – Provides cellular connectivity in 200 countries and territories with a central management platform and network redundancy

Although solutions are based on standard components for maximum reliability, SITA can customize its offering to fit customer-specific needs.

CASE STUDY

When a large governmental organization wanted to connect its staff around the world, it needed a secure and reliable mobile solution.

It was also vital that the solution could perform in demanding situations where infrastructure was poor.

This organization turned to SITA to ensure delivery of wide coverage, coupled with our experience of successfully delivering critical network connectivity.

SITA's network expertise and local presence meant that we were the customer's preferred choice. We were able to meet their need for coverage, reliability, simplicity and support.

For more information please contact us at info@sita.aero