

## Your secure link to business apps and cloud services

SITA Connect Reach provides secure access to business applications (e.g. Office365 and Salesforce) and third-party cloud providers (e.g. Amazon Web Services and Google). It offers a cost-efficient network architecture that delivers high levels of reliability, resiliency and security at all sites where you operate.

### BACKGROUND

#### Access to third-party cloud services and business apps

As well as air transport-specific applications, customers need secure access to business applications through third-party cloud services.

#### Cost control on the total cost of ownership (TCO)

The TCO needs to be at a minimum, ideally avoiding additional equipment.

#### Flexibility

Need access from any site.

#### Managing complexity

Need a single point of contact to deal with any issue, regardless of source – from provisioning to support.

### SOLUTION

SITA Connect Reach enables secure access to more than 20 business applications and cloud service providers, including:

- Amazon Web Services
- Cisco Webex
- Google Cloud Interconnect
- Microsoft ExpressRoute
- Microsoft Office 365
- Salesforce

**(Full list is available on request)**

These applications are reachable from any SITA Connect Corporate site without further infrastructure (router upgrade may be necessary for some options).

You choose the provider you want access to and SITA manages the end-to-end service. This is regardless of the type of infrastructure and country.

### BENEFITS

- **Cost-effective** – one connection to reach all business application/cloud services
- **Always connected** – no need to install a dedicated router into the service provider's LAN
- **Secure** – won't expose your VPN to any threats
- **Performance** – traffic goes on-net with SITA Connect Corporate performance SLAs
- **Global coverage** – 220+ countries and territories
- **Single point of contact** – end-to-end support handled by SITA Service Desk

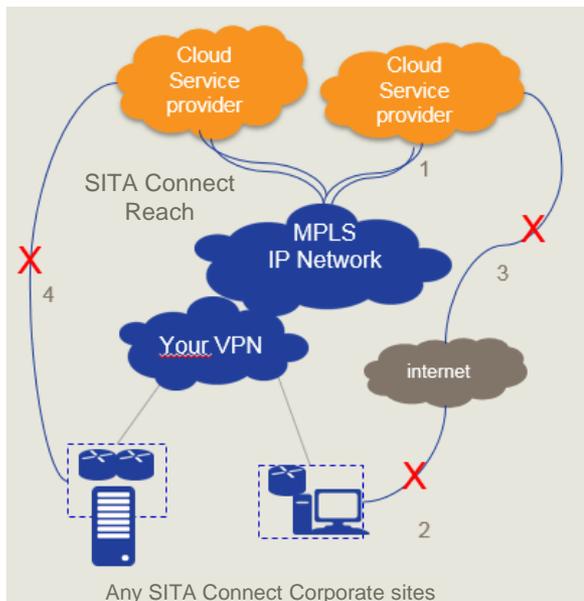
### RESULTS

**20+**  
Application and cloud service providers

**220+**  
Countries and territories leveraging the SITA Connect Corporate footprint

Available on all SITA Connect Corporate products

## How does it work?



1. Mission-critical and/or fully diverse connectivity is deployed by our partner at the service provider end.
2. Access to applications/cloud services can be provided from any SITA Connect Corporate site.
3. Secure: Client-to-client access is prevented by network rules. It is off the Internet.
4. No need for dedicated connectivity, your SITA Connect Corporate site will seamlessly link to multiple providers.

### SOLUTION COMPONENTS

#### 1. Connectivity at client end:

A SITA Connect Corporate product is required to implement the solution (SITA Connect contract applies). Security, CoS and SLA/SLO of the underlining infrastructure are preserved.

#### Connectivity at provider end:

Provision of fully redundant links with high availability. SITA will also guarantee connectivity in the case of relocation of the provider/data center.

#### 3. Global subscription

Access to the chosen application/cloud service is measured either per bandwidth, the number of users or number of sites. The specific SITA Connect Reach offer will define the single unit of reference (not a combination of them).

#### 4. License

You can still use your current licensing contracts with the application/cloud service provider.

#### 5. End-to-end Service Support

Service support is included and provided by SGS SITA Global Service Desk 24/7.

### CASE STUDY

A major Asian airline with hundreds of SITA network connections adopted SITA Connect Reach (Amazon Web Services) to safely connect their catering application hosted in SIN.

SITA Connect Reach has enabled them to decommission an expensive and highly customized dedicated connection.

They can now access applications from all countries they operate in, both from the airport and office sites. This set up is scalable. They're able to just subscribe to other AWS locations and/or SITA Connect Reach offers, add more apps and extend to more sites.

SITA Connect Reach did not require any further infrastructure, saving the client the complexity of managing negotiations with multiple telcos.

It also allowed them to streamline their global support model. This airline didn't just retire their dedicated connection but also transformed their access to applications and cloud services.

For more information please contact us at [info@sita.aero](mailto:info@sita.aero)