



Mission-critical IP connectivity and swift access with close to 100% availability

SITA Connect Corporate at Airports offers bespoke, cost-effective, and mission-critical IP services. It is available through SITA's AirportHub infrastructure in more than 600 airports worldwide. Our goal is to serve 80% of airlines' destinations in the coming years.

BACKGROUND

Connectivity spending

The cost of leased lines or Ethernet access required for SITA Connect Corporate can be high.

Slow delivery by local telco providers

Long Lead Time to Connect, due to local telco delivery challenges inside airports.

Cost of network resiliency

Costs associated with a mission-critical design (including dual leased line and dual routers).

Separate connections for Internet traffic

It is often not an option to carry your Internet traffic over the same IP bandwidth. Especially where priority is given to every type of traffic: data, voice and Internet.

SOLUTION

SITA Connect Corporate at Airports, a service offered from the AirportHub infrastructure, comprises both WAN and LAN elements.

Comparable to a full SITA Connect Corporate service, it comes with similar features and functions and is supported by similar Service Level Agreements. However, we can provide you with faster connectivity and resiliency by design.

AirportHub provides the SITA Connect Corporate at Airports' WAN element and is based on a mission-critical design with dual routers and access lines. For the LAN element, AirportHub is accessed from the CUTE LAN or your back office by SITA provided LAN.

SITA manages the end-to-end service and AirportHub capacity loads.

BENEFITS

Cost control

- There are no leased line costs, as shared access and a shared router are included in the monthly fees

Close to 100% availability

- The SITA Connect Corporate at Airports WAN element is mission-critical by design. The LAN element can be resilient to avoid it having any single point of failure.

Quick to configure

- There are no leased lines to order or router to deliver. This means that the SITA Connect Corporate at Airports' Lead Time to Connect (LTC) is weeks (minimum of seven working days) rather than months.

One IP bandwidth with traffic prioritization

- One IP bandwidth for all your locations at the airport and to transport back-office, front office and Internet traffic

RESULTS

2,800
SITA Connect
Corporate at
Airports
connections

300
Regional airports

600
AirportHub airports
worldwide

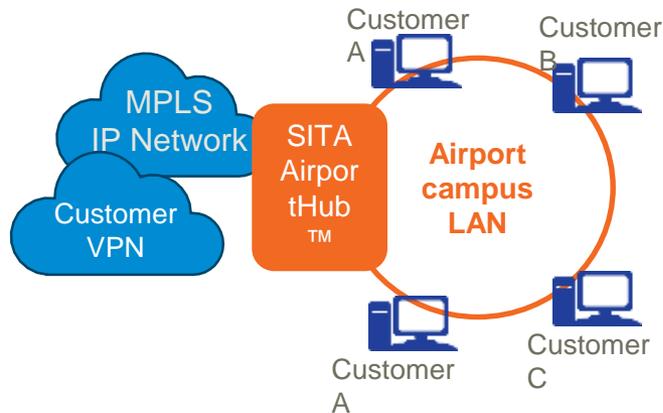


How does it work?

2,800 CONNECTIONS, 600 AIRPORTS

SITA Connect Corporate at Airports is your SITA Connect Corporate service delivered from the SITA AirportHub infrastructure.

AIRPORT



1. AirportHub is SITA's resilient infrastructure at airports
2. Airport campus LAN
3. Customer CUTE devices and/or back-office

SOLUTION COMPONENTS

1. Shared routers in mission-critical configurations in more than 600 airports
2. Dual access lines where at least one is a leased or Ethernet line, where possible. These are sourced from different suppliers and routed to diverse Points of Presence (POPs).
3. Access capacity managed by SITA
4. Full SITA Connect Corporate feature set
5. Option to have cascaded routers at customer premises
6. Easy to upgrade bandwidth as there is no dependency on access or router
7. Possibility to carry front end (CUTE/CUSS), backend and Internet traffic on the same IP bandwidth

CASE STUDY

A major Asian airline has identified clear business benefits as a result of using SITA Connect Corporate at Airports, such as:

- Cost reduction (no leased line requirements)
- Resiliency included in the design
- Support for all SITA Connect Corporate features, including Class of Service (CoS) for traffic prioritization
- Extensive and increasing coverage

A joint program has been launched, aiming to provide this service where available. Today, over 95% of the customer's connections at 70 airports are made through SITA Connect Corporate at Airports.

SITA has also worked to extend the airport LAN reach to their cargo locations, to maximize the benefits of SITA Connect Corporate at Airports.