

## iBORDERS® TRAVELERDATA

### ENSURING THAT THE RIGHT INFORMATION IS IN THE RIGHT PLACE AT THE RIGHT TIME

Governments need traveler information in order to identify risks at their country's borders. iBorders TravelerData ensures that this information is available at the right time, in the right place and in the right format.

#### ISSUES

Controlling the flow of people and goods crossing international borders requires governments to examine vast amounts of information and data.

The most important information a government needs in order to secure its country's borders is captured at various stages of the traveler journey by a multitude of airlines and other travel service providers. These operate in multiple countries, and data is stored in a variety of different formats and systems.

Only when data is complete, has been validated and is stored in a usable format will a governments be able to utilize it in order to enhance border security.

Collection, collation and utilization of information at the right time, and at the right stage in the process, can present a significant challenge.

#### SOLUTION

iBorders TravelerData ensures that governments have the right information on travelers in the right place at the right time.

iBorders TravelerData acquires, correlates, normalizes and stores data from airline reservation and departure control systems; it processes traveler booking and manifest data, and it provides authorized users with the tools to view the information.

iBorders TravelerData receives and acquires data from various sources (in whatever format they can provide it in), at multiple points prior to the traveler's arrival, and it then correlates the data in order to identify linkages.

Data is stored for long-term viewing and risk assessment by authorized government agency users.

#### BENEFITS

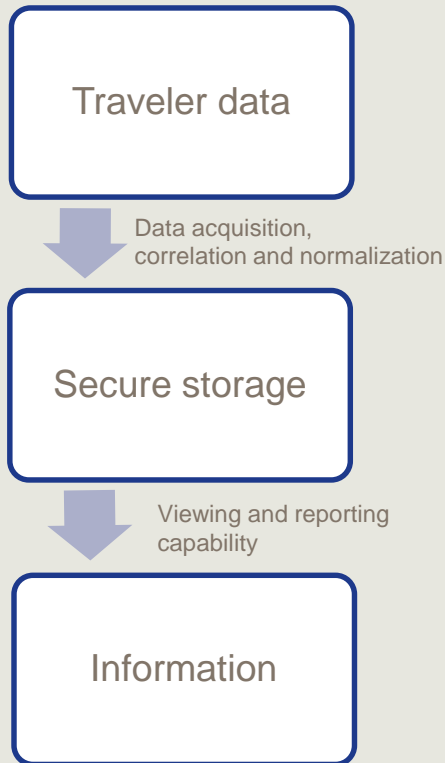
- **Rapid deployment times** – iBorders TravelerData already acquires and processes data from many sources. Moreover, SITA has unrivalled experience working with airlines.
- Exceptional standards of **data quality** are achieved through a certification and testing process.
- Available **anytime, anywhere**. Secure online tools enable authorized users to access, consult and report on the information stored.
- **Timely and reliable data** delivery using SITA's secure private communications infrastructure.
- Full integration with iBorders® broader portfolio.

More than

**100** airlines  
already provide data to  
governments through  
iBorders

**19** governments  
receive data from  
iBorders TravelerData

## HOW DOES IT WORK?



### SOLUTION COMPONENTS

iBorders TravelerData ensures that governments have the right information in the right place at the right time. Features include:

- **ManifestData** - Provides governments with a complete passenger manifest for every flight at the time of take-off, enabling governments to receive a complete list of travelers and their travel document information.
- **BookingData** - Provides governments with the complete traveler booking and check-in data, including associated traveler history – data which is delivered at specified times prior to departure.
- **InteractiveData** - Supports interactive advanced traveler information data exchange with airline systems, allowing for document and risk checks and the return of a directive to the airline authorizing or denying boarding of each passenger in real time.
- **CarrierPortal** - A web portal that allows carriers to manually enter manifest or interactive data for passengers or crew, where the data cannot be electronically generated by the carrier's Departure Control System.
- **Long-term storage and linkages** - Data is linked and stored securely for future analysis.
- **Viewing and reporting tools** - Authorized users can use secure online tools to search traveler data and generate customized system reports.

### CASE STUDY

Governments worldwide, including those of Australia, Canada, US and the UK use iBorders TravelerData to receive standardized booking, manifest and interactive data from more than 100 airlines.

iBorders TravelerData has been implemented by a South American government which requires the provision of up to four batches of travel booking data (from more than 50 commercial carriers) between initial reservation and flight departure, including from check-in systems.

SITA provides a managed service which transmits data to an in-country data distribution system, thus allowing other related government stakeholders to conduct accurate and timely risk analysis on their own copy of the data.

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