Smart technology for a hassle-free passenger journey.

72% of airports plan to check-in more than half of passengers through a kiosk in 2017, and 76% of airports will have implemented a Bag Drop by 2019.

25% of passengers prefer self-service channels over check-in counters.

92% of passengers would like to receive a notification on their smartphone in case of disruption.

70% of travelers want to stay connected from gate to gate.

63% of passengers would prefer a self-boarding gate to board the aircraft rather than the current procedure.

50% of passengers are more likely to use an airport that offers quick border control.

800 million passengers crossed borders through the Schengen area in 2014.

1.3 billion passengers crossed borders in 2015, an increase of 7% compared to the year prior.

69% of passengers would like an improvement in border control procedures.

Lost or delayed baggage is a major source of frustration for travelers. 79% of passengers would like to see an improvement in baggage collection at destinations.

Predictive analysis, real-time information, business intelligence and proactive control over operations help prevent and better manage disruption.

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