

LOW-TOUCH AND MOBILE AIR TRAVEL

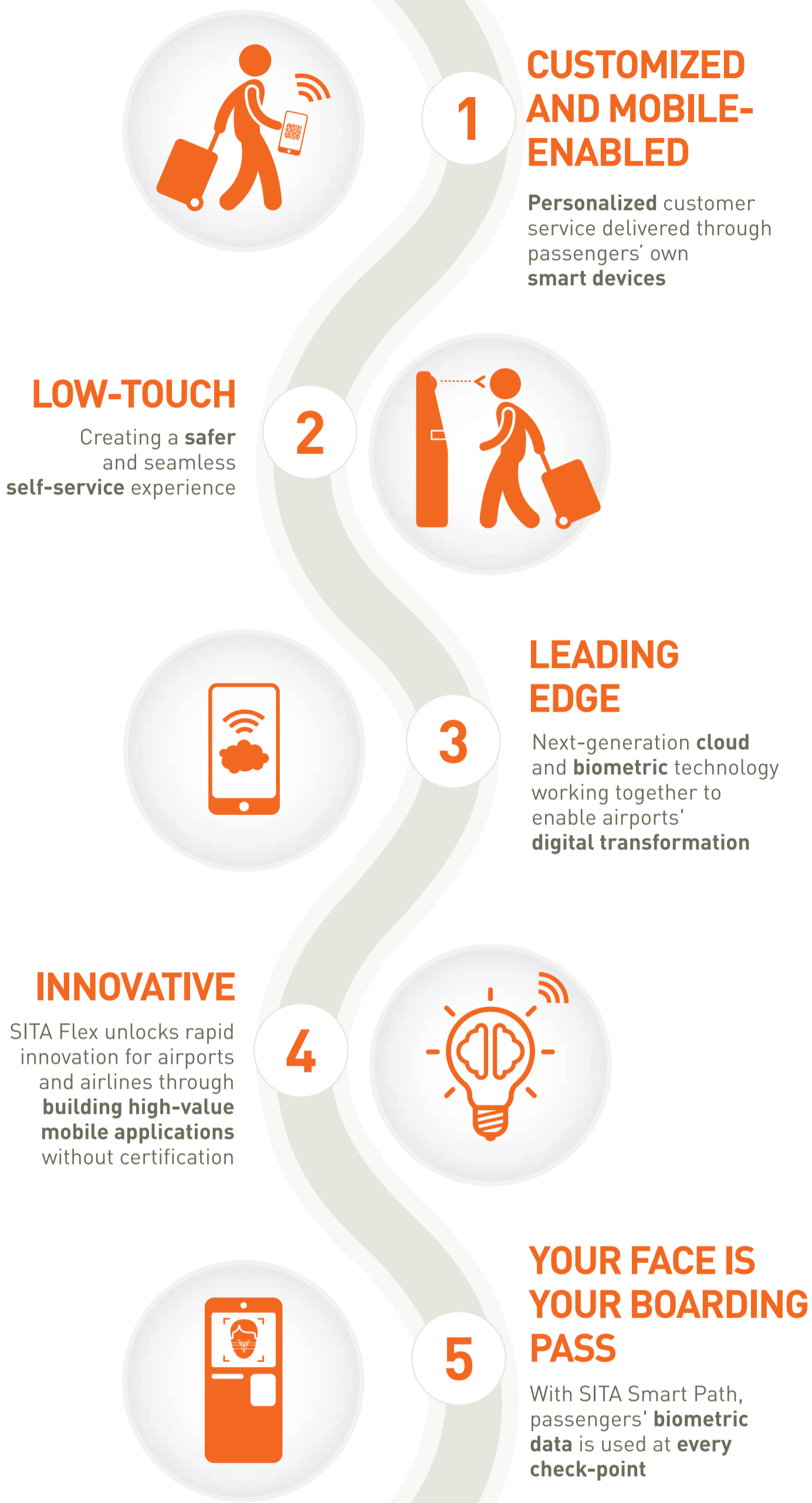
for a safer and more efficient passenger experience

SITA

AT AIRPORTS

SITA's unique passenger processing solutions deliver the next-generation of mobile and biometric-enabled, low-touch passenger processing

PIONEERING FEATURES



SUBSTANTIAL BENEFITS

USE OF SMART DEVICES

Passengers use smart devices to move through their journey and print bag tags or drop a bag without touching the physical kiosk



REDUCES PHYSICAL CONTACT

Improved passenger service and experience with reduced physical contact



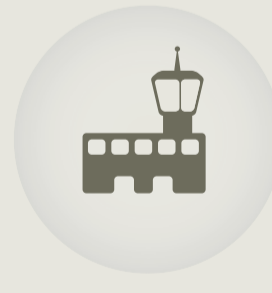
BRING YOUR OWN DEVICE

Ground staff and passengers can bring their own device and still use physical shared devices when needed



GLOBAL PRESENCE

SITA Flex is available in over 460+ existing SITA common-use sites



END-TO-END SELF-SERVICE

Passengers use their smart devices and biometrics at each touchpoint throughout the airport



SEAMLESS MIGRATION

Integrated common-use and digital identity platforms allow for easy transition at your own pace



KEY TRENDS

BIOMETRIC IDENTIFICATION

70%

of passengers are willing to share their biometric identifiers*

DIGITAL TRAVELERS

68%

of all travelers will be digital travelers and will expect to manage their travel with their mobile phones**

ONLINE CHECK-IN

51%

of passengers check-in online via smartphone devices. This continues to rise as the most preferred way to check-in*

*Source: 2019 IATA Global Passenger Survey **Source: 2025: Air Travel for a Digital Age Report (September 2019)

Find out more >

www.sita.aero/sita-flex