

YOUR BAGS, OUR PRIORITY

SITA

Create success. Together

A solution for every stage of the baggage process

Our cloud-based portfolio offers a cost-effective way to run your baggage operations while managing growth at small and medium-sized airports.

CHECK-IN

AirportConnect® Open

From check-in to bag drop, our common-use platform enables airlines to access their applications on shared equipment.

88%

of airports to implement self bag-tagging by 2018.*

Passenger iCheck

Application providing an integrated approach to creating and managing self-service check-in at kiosks and via web channels.

BagFast

A simple and flexible application used to print fallback sortation bag tags when check-in is interrupted and regular bag tags cannot be printed.

SITA BagDrop

Modular solution that can be tailored to any airport environment to enable passengers to easily check in baggage in less than a minute.

74%

of airlines to provide unassisted bag drop by 2018.*

BagSmart

An early warning system that provides real-time alerts for bags that are at risk of missing their departing flights.

SCREENING

SORTING

MAKE-UP

BagManager

Industry-leading system that brings together tracking, tracing and reconciling to support efficient baggage operations.

BagManager is installed in over

150
airports.

LOADING

FLIGHT

BagMessage

A vital service that ensures airport baggage systems get the required information about bags, in advance of the bags arriving, so that appropriate decisions about how bags can be sorted or loaded can be made by users at the airport.

BagMessage processes over

2.5 BILLION
baggage information messages (BIMs) a year.

BagJourney

Provides a precise picture of a bag's current location, no matter how many airlines or airports handle it.

BagJourney helps airlines comply with IATA Resolution

753

UNLOADING

ARRIVALS

WorldTracer®

The world's leading automated service for tracing lost and mishandled baggage.

Nº1
baggage tracing network.

WorldTracer is in use at over
2,800
airport locations.

WorldTracer® Kiosk

Allowing passengers to report missing bags while maintaining operational flexibility for airports and airlines.

WorldTracer® Tablet

Ideal for roaming ground agents to offer on-the-spot help to travelers to report or check the status of their mishandled bags.

33%

of airports to offer self-service lost baggage registration by 2018.*

TRANSFER

BagConnect

A service that can address the issue of missing baggage information messages (BIMs) for both bags transferring through and arriving at airports.

BagConnect can potentially resolve

100%
of the baggage handling issues caused by transfer baggage that has no associated baggage information message (BIM).

Bags return to screening area.