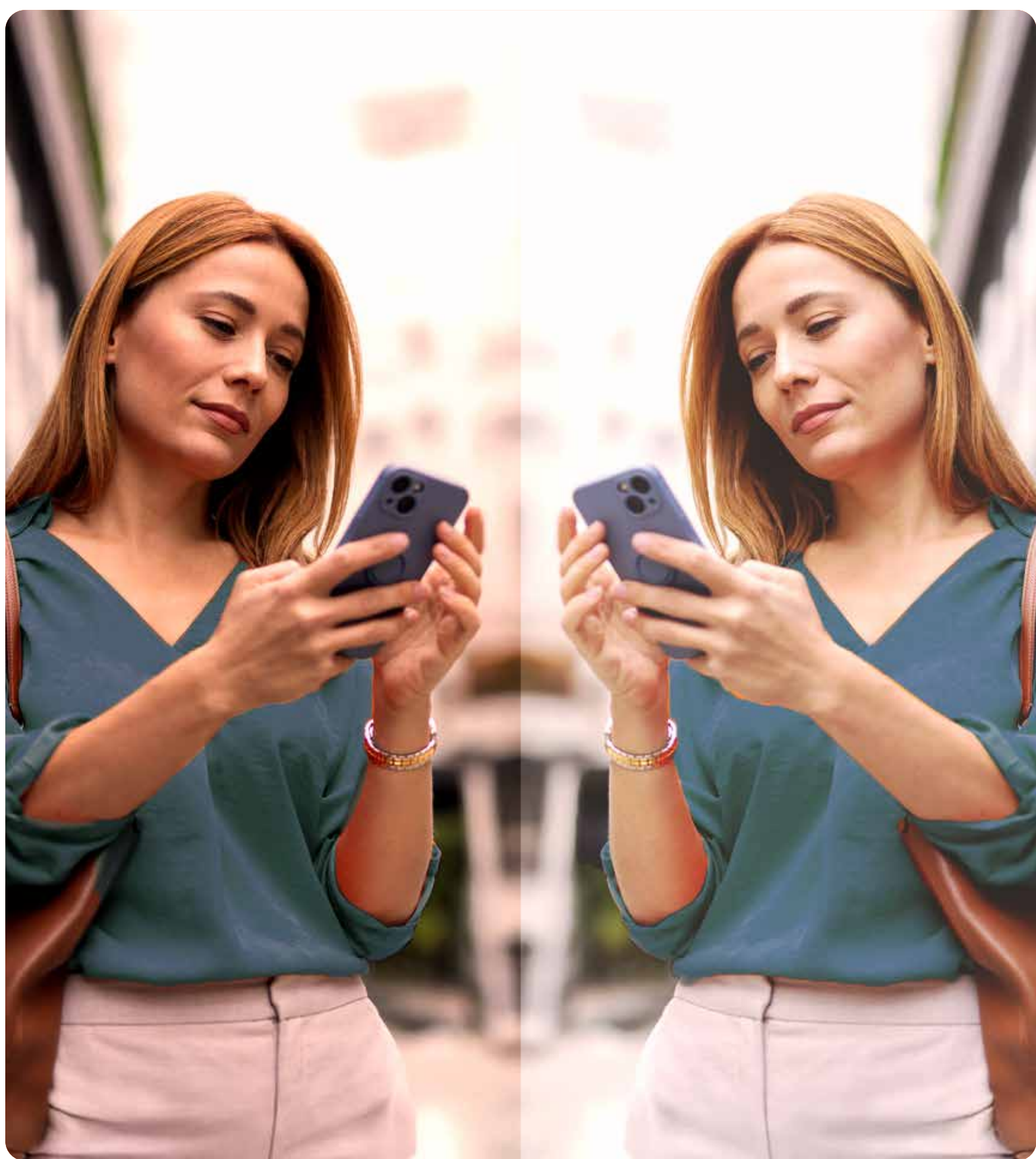


SITA

FACE THE FUTURE

SITA Smart Path Mobile





BIOMETRIC ID BUILT FOR AIRLINES

INTRODUCTION

Annual passenger numbers will pass 5 billion in 2025 and climb beyond 8 billion by 2040.

That growth will reshape air travel – bringing more passengers, more flights, and more operational complexity than ever before.

For airlines, the challenge is clear: keep passengers moving quickly and securely while protecting margins. Space is tight. Skilled staff are hard to find. And travellers expect more – frictionless journeys, mobile-first convenience, and complete control over their data.

By 2026, 70% of airlines expect to have biometric ID management in place. Those that move first will set the standard for seamless travel, build loyalty, and control costs. Those that don't risk bottlenecks, higher penalties, and missed revenue.

Mobile is no longer emerging – it's the main stage.

With **SITA Smart Path Mobile**, it becomes the face of your identity strategy: boosting capacity, accelerating processing, and creating the kind of journey passengers remember. For all the right reasons.

Airlines choose SITA because we don't just deliver technology – we deliver transformation. We understand your business, your challenges, and your ambitions. And we build solutions that change the way airlines operate – now and in the future.

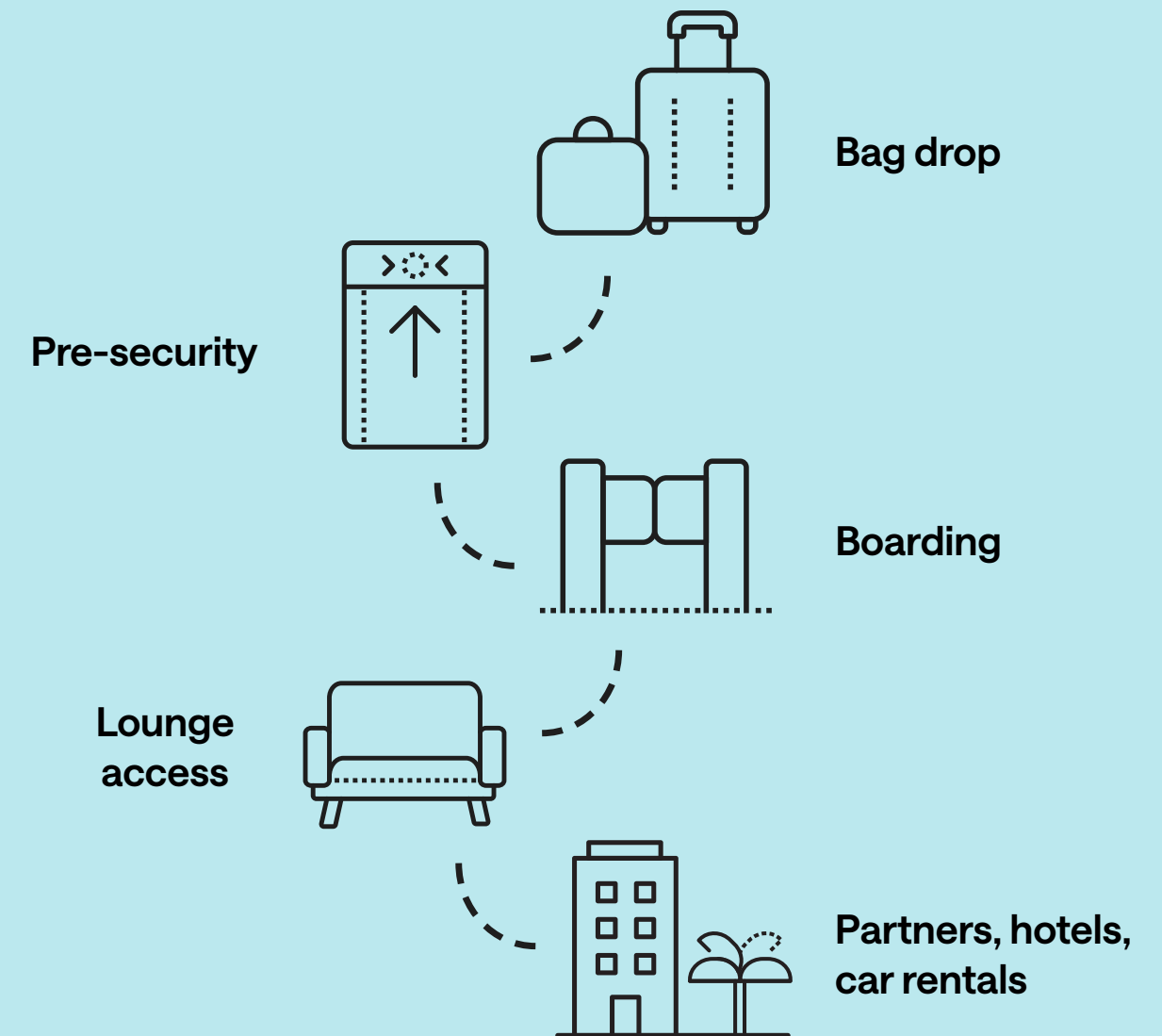
BIOMETRIC ENROLMENT THAT PUTS YOUR AIRLINE IN CONTROL

SITA Smart Path Mobile gives passengers a secure, reusable biometric identity they create themselves – straight from their phone, straight from your airline app. Before they even set foot in the airport.

Enrolment takes just a few seconds. And their private, self-sovereign ID is stored only on their device, ready to be used again and again. Across touchpoints, across airports, across partners. With Smart Path Mobile, every trip is faster, easier, and more secure.

Smart Path Mobile integrates directly into your app, working with your existing systems from day one. No fuss. No kiosks. No queues. No new hardware. Just a passenger experience that moves faster, costs less, and gives your airline the confidence to lead.

Use Smart Path Mobile at:



Anywhere your journey extends.

ENROLMENT MADE EASY

Secure, seamless biometric enrolment – in seconds.

SITA Smart Path Mobile is delivered as a fully supported SDK for iOS, Android, and React Native, integrating seamlessly into your app and backend systems.

The passenger flow is simple yet highly secure:



Scan

Passport or national ID.



Capture

A live selfie with facial liveness detection.



Validate

The embedded RFID chip using ICAO PKD standards.



Match

The selfie to the ID image with industry-leading 1:1 accuracy.

Behind the scenes:

- Native and React Native ready
- Compliant with global standards
- Designed for integration with national digital ID schemes and alliance partners
- Creates a biometric travel token stored only on the passenger's device
- Ready for real-time submission to Smart Path Cloud services or third-party systems via API
- Enables fully interoperable, privacy-first identity management



DESIGNED FOR AIRLINES, TODAY AND TOMORROW

Future-ready by design, Smart Path Mobile is built to keep pace with changing technologies, regulations, and passenger expectations – so your investment works harder for longer.



Deploy fast

integrate with existing systems and workflows with minimal disruption.



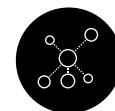
Adapt and scale

modular architecture supports phased deployment and future expansion. All on your terms.



Privacy-first

fully self-sovereign ID; no central database. Passengers can travel worry-free, knowing their data is in their hands.



Interoperability, unmatched

works across 500+ Smart Path locations, alliance partners, and national ID schemes, giving passengers the same experience anywhere they fly.



Proven performance

built on SITA's best-in-class tech, already delivering at scale for leading carriers worldwide.

LEAD THE WAY IN MOBILE IDENTITY

With Smart Path Mobile, you can:



Maximise ROI

Cut infrastructure and staffing costs, speed up throughput, and turn operational efficiency into measurable profitability.



Empower your people

Automate ID checks so staff can focus on personal service and high-value tasks.



Accelerate the journey

Strip out friction from check-in to boarding, slash delays, and keep your schedule on track.



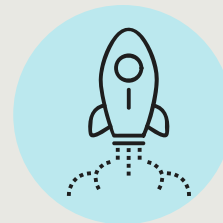
Stay ahead of regulations

Meet evolving privacy laws worldwide with a privacy-first, cross-border-ready model.



Earn loyalty that lasts

Deliver seamless premium services and smooth partner connections that keep passengers coming back.



Scale without limits

Flex capacity to meet seasonal peaks, expand to new routes, and unlock future growth without costly fixed assets.



CASE STUDY: STAR ALLIANCE

At Frankfurt Airport, Star Alliance partnered with SITA and Fraport to integrate biometric mobile ID directly into the Star Alliance app. Passengers enrol securely from their phone before arriving at the airport and use their identity seamlessly at bag drop, security, boarding, and lounges.

The project required no new hardware, enabling rapid, cost-effective deployment. Keeping enrolment within the Star Alliance app ensured the alliance retained control of the passenger relationship while delivering a privacy-first experience.

Passengers now move faster through the airport, with shorter queues and higher satisfaction. The model is also ready to scale to other hubs, demonstrating the potential of mobile identity when placed at the centre of customer experience.

THE MARKET LEADER
BY A VERY LONG WAY



WHY SITA?

For over 75 years, SITA has shaped the future of travel. Today, we lead in biometrics, border management, and digital transformation, serving **1,000+ airports**, reaching **95% of international destinations**, and powering **500+ biometric-enabled Smart Path locations**.

We entered the biometric market years before our competitors and remain the only provider delivering **true interoperability** across standards, stakeholders, and systems. Airlines, airports, governments – all connected in one trusted ecosystem.

With **SITA Smart Path Mobile**, biometric ID is in your passengers' pockets – and your airline is in the lead.

WE' RE HERE TO ANSWER YOUR QUESTIONS

For more details about how SITA Smart Path Mobile can transform your operations,
please contact your Account Manager.

SITA



For more information [click here](#) or email us info@sitaaero.com



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