SITA

SITA DIGITAL TRAVEL ID FOR GOVERNMENTS

Threats are evolving quickly. Is your border strategy keeping up?

Governments have spent decades building physical border control infrastructure. But today's biggest security risks don't begin at the checkpoint - they're global, dynamic, and increasingly upstream. Checks used to be done at the point of arrival; now, they can be done earlier in the journey, before a traveler even reaches the border.

With international air travel projected to exceed 2.4 billion travelers by 2040, and with rising numbers of border crossings by land and sea, manual checks and legacy systems can't keep pace. These inspections don't scale and don't prevent threats before arrival. In fact, relying on in-person checks and paper-based processes creates blind spots and loopholes that sophisticated actors are exploiting.

When someone shows up at the border with a fake passport or an expired visa, it puts pressure on border teams - on security, operations, and budgets too. Border officers are in danger of becoming overworked and overwhelmed. Governments need more information, and of better quality, to protect their nations, but this is causing friction in the journey.

Without pre-arrival identity and document verification, your border is reactive – not proactive.

The new way forward

SITA Digital Travel ID lets travelers create a secure Digital Travel Credential (DTC) on their mobile, verified in advance. This allows governments to screen, assess, and approve travelers before they reach the border – freeing up resources and tightening control where it matters most.

Unlocking value with SITA Digital Travel ID

Identify threats before arrival
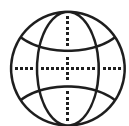
Act early, not at the border.

Faster processing

Move low-risk travelers through quickly.

Privacy by design

Travelers choose with whom they share their information, and when.

Align with global standards

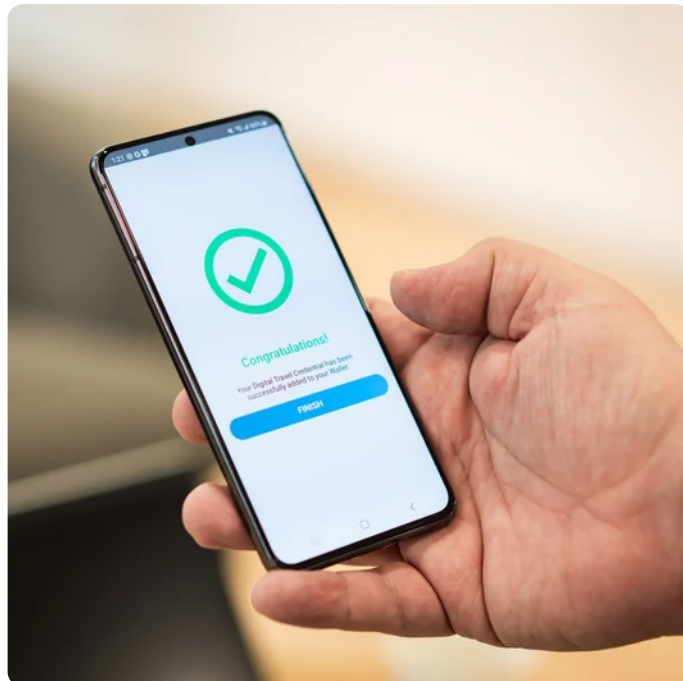Built on ICAO-compliant DTC Type 1 specs and IATA OneID standards.

Case Study: Happy One Pass in Aruba

In partnership with SITA, the Government of Aruba launched Happy One Pass – a pilot where travelers created a DTC on their mobile and were authenticated biometrically at the border crossing, replacing manual processing.

The outcome?

- Border crossing in as little as 6 seconds
- Streamlined customs clearance
- Reduced pressure on border officers
- Faster processing for eligible travelers
- Stronger control without physical document handling
- Potential for rollout across hotels, car rentals and for tour bookings

This is how governments can shift from reaction to prevention – without adding boots at the border.

Why SITA?

Most providers offer technology. Few understand the complexity of border ecosystems. Even fewer can deliver solutions that scale globally, integrate seamlessly, and meet the highest international standards.

SITA is different

- We don't just digitize existing processes – we help governments rethink them.
- We don't ask you to rip and replace – we build on what works and modernize what doesn't.
- We don't follow standards – we help shape them, working closely with ICAO, IATA, and governments worldwide.
- With over 75 years at the intersection of aviation, travel, and border management, we support over 70 governments – and all G20 nations – trust us to keep mission-critical systems running 24/7.

We process more than 2.2 billion passenger journeys annually. Our solutions are proven, modular, and built for the real world – not just the ideal one.

Need to know more?

The threats you're looking for may already be on the move.

Talk to us about how SITA Digital Travel ID helps you stay ahead – before the next high-risk traveler arrives.