SITA DIGITAL TRAVEL DECLARATION

A declaration service for governments
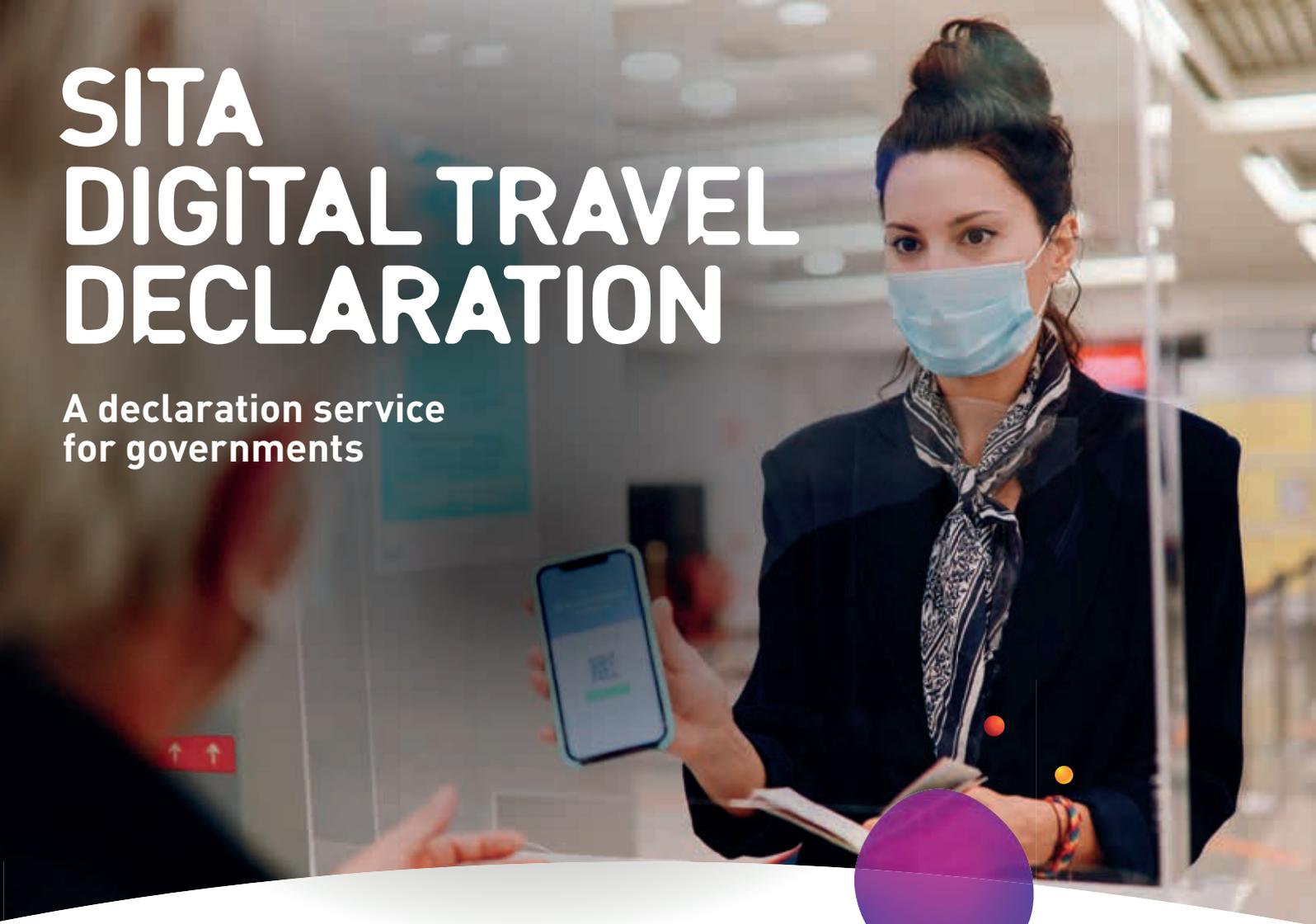
The implications of COVID-19 on the travel industry have been enormous and will be felt for a long time. Governments, airlines and airports are searching for ways to overcome the restrictions that have been placed on all of us and return to realizing the benefits that travel and tourism bring.

People are looking to travel again, either for business or for recreational purposes, but national authorities need to be confident that this does not expose their citizens to increased risk.

SITA Digital Travel Declaration helps minimize these risks and promotes travel again – in a safe and seamless way.

WHAT DOES SITA DIGITAL TRAVEL DECLARATION DO FOR YOU?

INFORMATION IN ADVANCE	PROTECTS NATIONAL HEALTH	SUPPORTS CONTACT TRACING	IMPROVES TRAVELER EXPERIENCE	PROMOTES TRAVEL AND GROWTH
Obtain the information you need directly from the traveler.	Ensures that travelers meet your entry requirements.	Can collect contact details for all travelers entering your country.	Replaces paper-based processes with web and mobile channels.	Safely allows travel volumes to increase.

SITA

HOW IT WORKS

After a simple on-boarding process, you are ready to receive declarations and proof of testing or vaccinations from individuals intending to travel.

SIMPLE ON-BOARDING

- Website configuration
- Publish questionnaire
- Process your first declaration in 25 days

TRAVELERS SUBMIT DECLARATION

- Travelers complete questionnaire
- Upload PCR test results or vaccination certificates
- Web and mobile channels

ISSUE RESPONSE

- Provide proof of submission
- Alternatively, issue QR code
- Can hold real-time status to allow/deny travel
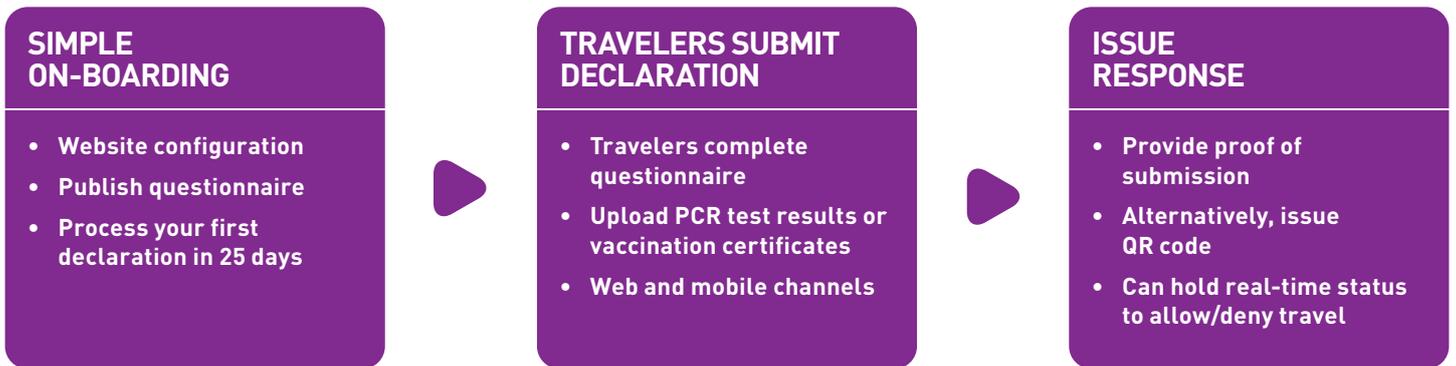
SITA DIGITAL TRAVEL DECLARATION IS AVAILABLE IN THREE TIERS:

	Entry	Enhanced	Elite
Online and mobile channels with document upload	✓	✓	✓
Proof of submission for travelers and carriers	✓	✓	✓
Customized and configurable questionnaire	✓	✓	✓
Dashboard reporting of declarations	✓	✓	✓
Download your data	✓	✓	✓
Rapid deployment – on-boarding in 25 days	✓	✓	✓
Operational support	✓	✓	✓
Flight number validation		✓	✓
OCR passport data page		✓	✓
Enhanced support model and detailed reporting		✓	✓
Verify health status (Health Pass Schemes and National Vaccination DBs)		✓	✓
Integration to check-in and/or arrivals processing		✓	✓
Issuance of authorization to travel			✓
Address validation			✓
Business rules and decision making			✓

BEYOND SITA DIGITAL TRAVEL DECLARATION

Deploying SITA Digital Travel Declaration is just the start of the potential functionality you can unlock. New features and integrations are available in Enhanced and Elite offering, such as adding declaration checks to border automation.

By adding SITA APP Protect, you can automatically instruct airlines whether they should board individual travelers at the point of check-in. This is all done using existing airline capabilities with no change to their operational processes.

TRAVELER SUBMITS DECLARATION	TRAVELER CHECKS-IN	VALIDATE	BOARD/ NO-BOARD
Through web or mobile channels	Airline sends APP request to SITA APP Protect	APP Protect checks for traveler's declaration	APP Protect sends a board/no-board directive to the airline

WHY SITA DIGITAL TRAVEL DECLARATION?

SITA has been at the forefront of digital travel declaration and authorization technology for 25 years – enabling governments to maximize both safety and revenue through increased security, operational efficiency and traveler satisfaction.

SITA Digital Travel Declaration provides vital insight into the travelers coming to your country, giving you early visibility of potential risks and simplifying the current complex, and largely paper-based, administrative procedures for the traveler.

This solution is consistent with guidance to countries from IATA, ICAO and the WHO on safely allowing international travel. It is fully compliant with GDPR and operational with governments since November 2020.

SITA Digital Travel Declaration provides a foundation on which to build additional automated solutions that SITA can provide to help bring traveler numbers back to pre-COVID volume levels and beyond.

Find out more:
sita.aero/digital-travel-declaration

SITA AT A GLANCE

Easy and safe travel every step of the way.

- Through information and communications technology, we help to make the end-to-end journey easier and safer for passengers – from pre-travel, check-in and baggage processing, to boarding, border control and inflight connectivity.

- We work with over 400 air transport industry members and 2,500 customers in over 200 countries and territories. Almost every airline and airport in the world does business with SITA, and nearly every passenger trip relies on SITA technology.

- Our customers include airlines, airports, ground handlers, aircraft, air navigation service providers, and governments.

- Our solutions drive operational efficiencies at more than 1,000 airports, while delivering the promise of the connected aircraft to customers of 18,000 aircraft globally.

- We help more than 70 governments to strike the balance between secure borders and seamless travel.

- Created and owned 100% by air transport, SITA is the community's dedicated partner for IT and communications, uniquely able to respond to community needs and issues.

- We innovate and develop collaboratively with our air transport customers, industry bodies and partners. Our portfolio and strategic direction are driven by the community, through the SITA Board and Council, comprising air transport industry members the world over.

- We provide services over the world's most extensive communications network. It's the vital asset that keeps the global air transport industry connected in every corner of the globe and bridging 60% of the air transport community's data exchange.

- With a customer service team of over 1,700 people around the world, we invest significantly in achieving best-in-class customer service, providing 24/7 integrated local and global support for our services.

- Our annual Air Transport and Passenger IT Insights reports for airlines, airports and passengers are industry-renowned, as is our Baggage IT Insights report.

- We are a certified CarbonNeutral® company, reducing our greenhouse gas emissions for all our operations through our UN recognized Planet+ program. We also develop solutions to help the aviation industry meet its carbon reduction objectives, including reduced fuel burn and greater operational efficiencies at the airport.

For further information, please visit **www.sita.aero**

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