

SITA

SITA TRAVEL AUTHORIZATION



Digital authorization to travel: ETA/ eVISA solutions

Manual border checks are becoming outdated. They're slow, expensive and too sluggish to handle the pace of modern travel. They create unnecessary friction for travelers, add pressure on border teams, and can expose security vulnerabilities. Plus, when a border experience doesn't meet expectations, it can quickly dent a country's reputation.

Fortunately, there's a more forward-thinking approach. By authorizing passengers earlier – right at the moment they plan their trip – you gain valuable time and insight. This allows you to manage risk proactively. It eases the load on border teams, allowing them to focus on high-risk tasks and create a smoother, more welcoming journey for travelers.

The result? A safer border that reflects the best of your country and earns positive attention for all the right reasons.

SITA Travel Authorization makes travel smoother before it even begins. It's a simple, mobile-friendly solution that helps travelers get the green light to go—and gives governments the tools to make smart, fast decisions. It's built for real-world needs. Whether it's a travel declaration, a full eVisa, electronic travel authorization (ETA) or anything in between, our solution handles it.

Unlocking value with SITA Travel Authorization

➔ Fewer manual checks

Digital data capture saves time, ensures better accuracy, and smoother application process.

➔ Enhanced accuracy

Accurate face capture picks up identity fraud before departure.

➔ Flag potential threats faster

Reduces pressure on the border and strengthens national security.

➔ Supports compliance with consistent, auditable processes

Keeping up with evolving government regulations without slowing operations.

What sets SITA Travel Authorization apart

→ Trusted identity verification

Passport chip reading and selfie with liveness check ensure secure, real-time identity validation using biometric and passport data.

Business value: Reduce fraud risk and enable faster, more confident decision-making before travelers arrive.

→ Self-funding solution

Built-in payment capabilities allow governments to collect fees for visas or authorizations directly within the portal.

Business value: Streamline revenue collection and simplify the traveler experience—no need for separate systems or manual processing.

→ Smart eligibility wizard

A dynamic, user-friendly eligibility tool guides travelers through entry requirements, helping them choose the right type of travel authorization.

Business value: Improve compliance, significantly reduce errors—a critical priority for governments with strict KPIs on error rates—by offering only the relevant types of travel authorizations. This also helps minimize support queries, as travelers are guided to the correct option before applying.

→ Tailored traveler questionnaire

Customizable data collection lets governments get exactly the information they need, tailored to the type of travel authorization and traveler profile.

Business value: Enhance pre-arrival risk assessment and support configurable policy enforcement – without slowing down the process.

Success Stories



In **Asia-Pacific**, A long-time client needed a quicker, simpler way to approve travelers coming into the country. So they rolled out a mobile ETA system. Now, travelers can apply on their phones, skip the paperwork, and get approved faster. It's made the whole process smoother for everyone – less manual work for staff, and happier travelers.

In the **Middle East** – Border teams were looking for a faster, smarter way to spot risk, even before travelers ever reached the airport. We rolled out a slick digital identity verification system that tapped into existing passenger data and flagged potential threats early – way before check-in. Now, border officials get a head start, travelers move faster, and security is sharper.

Why SITA?

We don't just build products. We offer an entire service and ongoing support. We design your travel authorization system, implement it, and back you up as you grow and scale. With over 25 years' experience helping more than 70 governments implement travel authorizations, we help you use passenger data to increase security, improve operational efficiency, and enhance traveler satisfaction.

25+

years of experience

70+

governments around the world trust our solutions

Need to know more?

If you want your border to work faster, be more secure, and highly efficient, then reach out to us!

Contact us today,
and let's modernize
your processes.