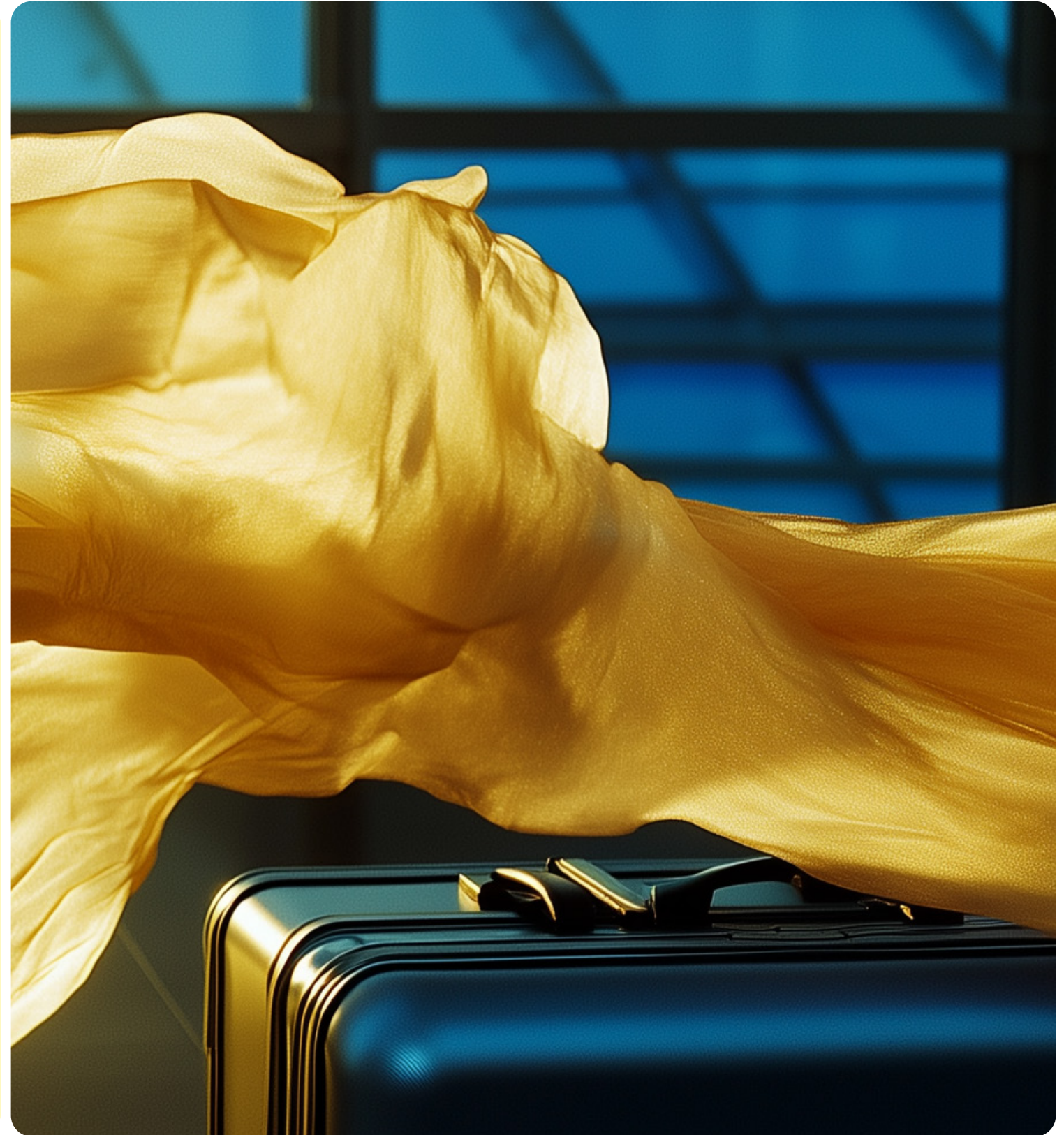


SITA

SETTING THE GOLD STANDARD

SITA Self Bag Drop





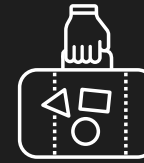
GOOD THINGS COME TO THOSE WHO
DON'T WAIT

03 | SITA Self Bag Drop

The future of baggage handling starts here.

More than just a baggage solution, **SITA Self Bag Drop** is the gold standard for speed, efficiency, and innovation. Imagine baggage check-in running **five times faster**, at one-tenth the cost, and using half the space. That's the stellar performance Self Bag Drop delivers.

With cutting-edge design and proven results, **SITA empowers you to process passengers faster, smarter, and more securely.** Built for today's challenges and tomorrow's demands, Self Bag Drop helps you deliver exceptional experiences, saving space, time, and money at every step.



0.58

Every 0.58 seconds a passenger Self Bag Drops.



50%

Already integrated with half of the world's top 20 airlines.



450

passengers processed per hour.





WHAT MAKES
SELF BAG DROP
EXCEPTIONAL?

What Makes Self Bag Drop Exceptional?

Compact & Customizable

Designed to fit seamlessly into your space, Self Bag Drop offers **1-step or 2-step processing** options tailored to your operational needs. Sleek, space-saving kiosks can be fully customized to reflect your airport's brand.

Lightning-Fast Processing

With **biometric authentication**, the entire process takes just **70 seconds**, drastically reducing transaction times and keeping passengers moving efficiently.

Seamless Integration

Fully compatible with existing systems and over **50,000 forms of ID**, Self Bag Drop ensures seamless collaboration across your airport's infrastructure and airline partners.

Intuitive Design

Fast, reliable, and easy to use, the interface enables passengers to complete baggage drop-off quickly and independently, with minimal assistance required.

Proven Scalability

Whether at a regional hub or a global gateway, Self Bag Drop scales effortlessly to meet your airport's needs. From retrofits to new installations, it's built to grow with you.

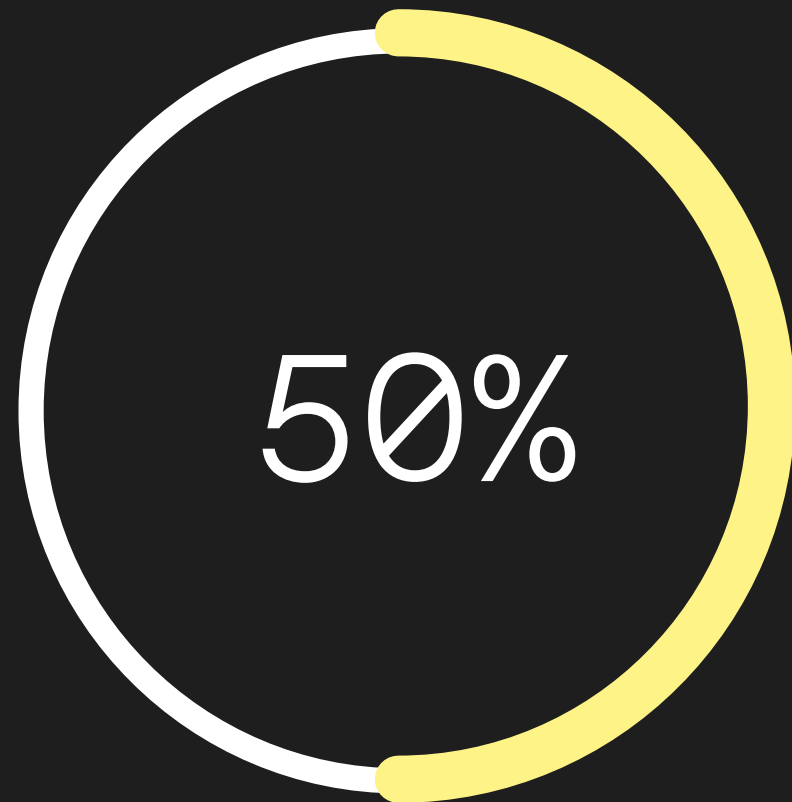
World-Leading Performance

Trusted by **150+ airports worldwide** and **2,900+ kiosks** processing **150,000 bags daily**, Self Bag Drop cements SITA as the undisputed market leader in end-to-end airport solutions.



SAVE SPACE.
SAVE TIME.
SAVE MONEY.

With Self Bag Drop, you can save up to:

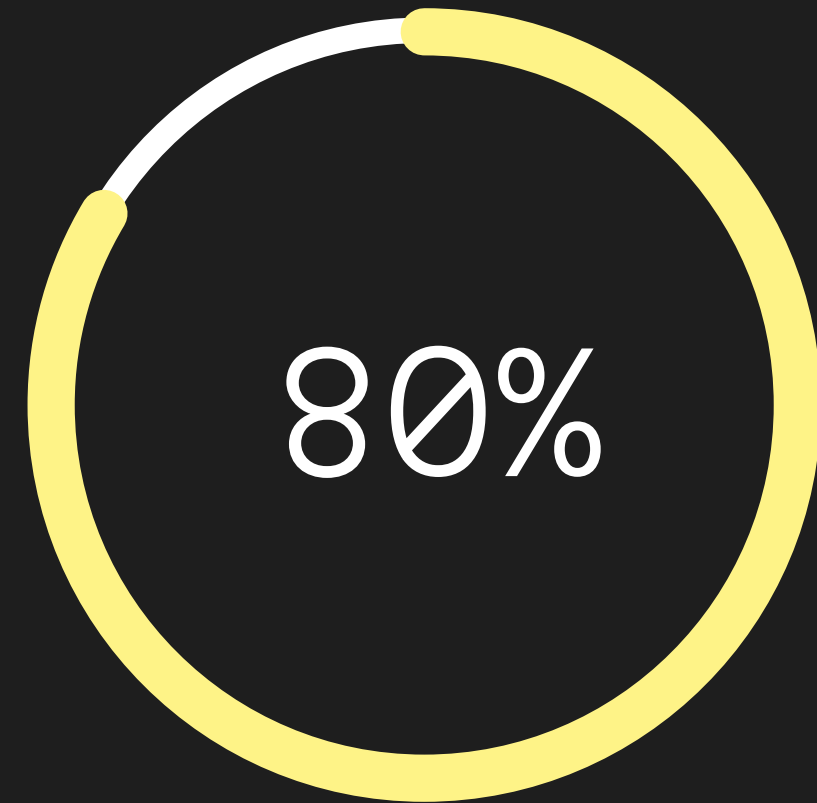


on space



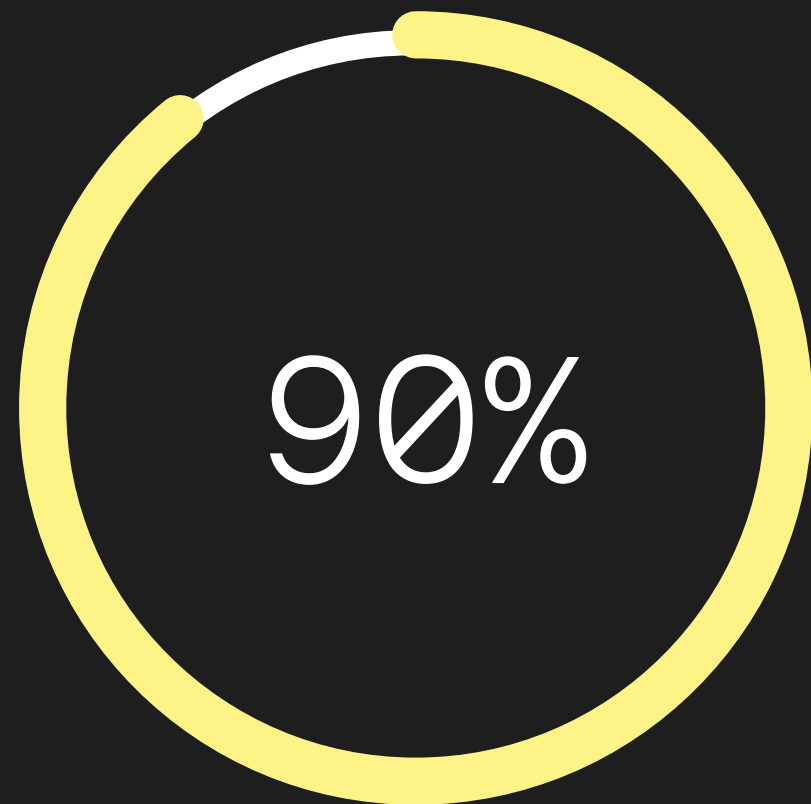


With Self Bag Drop, you can save up to:



on processing time

With Self Bag Drop, you can save up to:



on processing costs

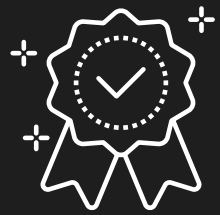




BEYOND THE SAVINGS

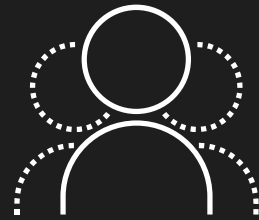
Unlock Your Airport's Full Potential

Self Bag Drop doesn't just help you save – it transforms how your airport operates and serves passengers.



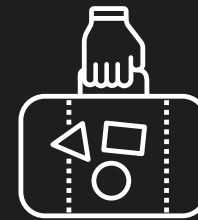
Empower Your Workforce:

By automating routine tasks, you free up staff to focus on delivering exceptional passenger experiences.



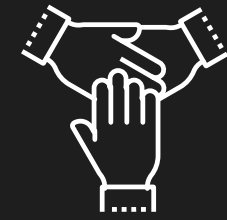
Boost Capacity:

Optimized operations keeps flows smooth, so you can seamlessly handle more passengers. Even at peak times.



Transform the Passenger Experience:

Passengers enjoy intuitive, efficient check-in and baggage drop, so they can spend more time relaxing and exploring your facilities experiences.



Enhance Safety & Compliance:

Advanced biometric authentication reduces the risk of fraud, ensuring every passenger is processed securely and efficiently.

With Self Bag Drop, your airport does more with less – delivering operational excellence and a passenger experience that is truly unforgettable.



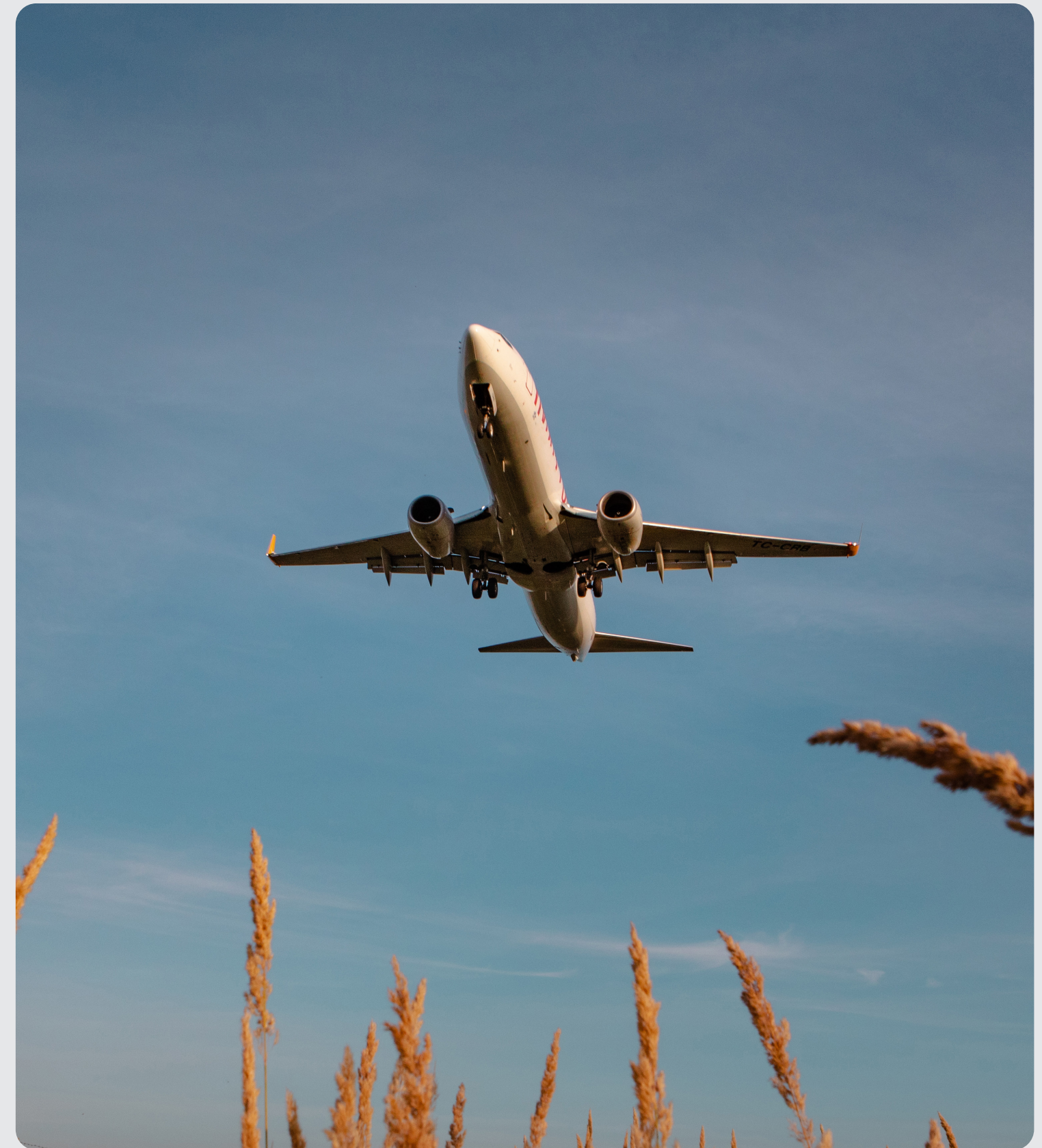
DEFINING THE FUTURE OF AIR TRAVEL

Why SITA?

With over **75 years of aviation expertise**, SITA is the global leader in passenger processing and self-service technology. In 2024, we strengthened our leadership by acquiring Materna IPS, combining decades of expertise to set the benchmark for Self Bag Drop solutions worldwide.

Trusted by airports and airlines across the globe, our systems power seamless travel for **13 billion passengers annually**. Backed by the industry's largest biometric footprint and a relentless drive for innovation, we deliver future-ready solutions that optimize operations, enhance passenger flow, and keep your airport ahead in a rapidly evolving industry.

SITA: innovation that works, today and tomorrow.





SITA

Your world-leading partner

Smoother air travel
every step of the way.

- Through information and communications technology, SITA helps to make end-to-end journeys easier for passengers – from pre-travel, check-in and baggage processing, to boarding, border control and inflight connectivity.
- We work with around 400 air transport industry members and 2,800 customers in over 200 countries and territories. Almost every airline and airport in the world does business with SITA.
- With a customer service team of over 2,000 people around the world, we invest significantly in achieving best-in-class customer service, providing 24/7 integrated local and global support for our services.
- Our customers include airlines, airports, GDSs and governments.
- Created and owned 100% by the industry, SITA is the community's dedicated partner for IT and communications, uniquely able to respond to community needs and issues.
- We provide services over the world's most extensive communications network. It's the vital asset that keeps the global air transport industry connected.
- Our annual Air Transport and Passenger. IT Insights reports for airlines, airports and passengers are industry-renowned, as is our Baggage IT Insights report.



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