



GETTING THE MOST FROM YOUR AIRPORT BIOMETRIC VENDOR CHECKLIST OF CAPABILITIES

The speed and accuracy of matches and certification

- Is the provider's biometrics certified for use with other platforms?
- Is your reader certified for use on your platform?
- Does your provider have a valid certification certificate?
- How long is the certificate valid for?
- For what platforms/products is the certification for?
- What is their NIST Benchmark for speed?
- What is their NIST Benchmark for accuracy?

Improve the passenger experience

- How often do the passengers need to scan their documents?
- Given the rate of accuracy – hi/low – are you set up for manual intervention by your staff?

Make it easy to operate

- Will your airlines be able to seamlessly use the new biometrics – or will it involve additional processes and procedures?
- Are your vendors' products/solutions stand-alone – or are they already integrated into the CUSS /CUTE environment?

Invest for scale

- Can your vendors solution work 'out of the box' or will additional integration be required?
- Are the airlines able to easily plug into the technology and use the biometric touchpoints, (delivering the same experience to all airport passengers, no matter which airline they fly.)

Leverage existing infrastructure in the airport

Can existing gates, check-in kiosks, and other touchpoints be converted to fully automated, biometric touchpoints easily?

Planned for success

- Have you taken references from your vendor?
- Have you considered references from other parties who are agnostic to your situation – such as other airlines with previous experience of the vendor's deployments in other locations?