

SITA MISSION CONTROL

SMARTER COLLABORATION FOR AIRLINE OPERATIONS: STAYING AHEAD OF CRITICAL CHANGES

Every minute matters in airline operation.





On average, for every 1 min of extra delay



Money saved, with 1 min improvement per turnaround

8% Per plane utilization

With a 10% improvement on turnaround time



3 Extra legs Per plane per day

Time saved from turnaround - most efficient airline today vs. the worst

The Challenge

Today's communication tools are great, but they only take you this far.

Airline ops constantly deal with complex workflows involving multiple stakeholders. It is very challenging to maintain visibility and catch and act on the bottlenecks in time. Dispatchers, cabin crew, ground handlers, and duty personnels already work under stress, and it is very easy to get lost in unfiltered loads of information.



Every small bit of time lost grows into snowball effect





Just a communication platform is not enough. It is about getting the right info to the right people at the right time, intuitively.

TO REACH THAT LEVEL OF PRECISION, YOU NEED A FINAL SPRINT.

\odot Solution

Built on Microsoft Teams, and customizable according to airline specific workflow, SITA Mission Control enables duty personnel to:





Build shared situational awareness



Focus on what matters



Anticipate and act on critical changes

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⊘ SITA Mission Control

The collaboration & communication tool, built for the daily grind of airline operations and improve OTP.



Drive collaboration and communication

Duty Personal



Specific duty personnel can stay updated with ACARS messages delivered directly from the flight deck.



Flight Operations



See all chats and messages for a chosen flight by aircraft tail number, on the given day of operation. Highlight key information and instructions, and attach files directly to specific flights.



Turnaround Tracking

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Automated Out, Off, On and In (000I) updates straight from the aircraft to the chat dashboard. A single reference point to track the status of aircraft turnaround procedures.

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AIRCRAFT EVENTS	^	0	Par door closed	0	Picer Sepalaria (Contractor) OIIP states 39 Tr., please start fuelling and standay for OPT law call
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OTP View



Duty personnel can identify and select the status of tails they are responsible for via an easy-to-use dashboard.



Manage by Exception Dashboard

Dashboard view provides a summary of your airline's performance with key KPIs, offering an at-a-glance view of current operations.

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