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SITA Border Management Summit

Digital Border of the Future

06th – 08th June 2023, Singapore

Agenda

Tuesday 06th June 2023

- 18.00** Registration at [Crowne Plaza Hotel](#), Alstonia Room, Level 2
- 19.00** Welcome Dinner and Drinks
- 22.00** End of Dinner
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Wednesday 07th June 2023

- 08.30** Registration at the [Crowne Plaza Hotel](#), Chengal 1, Level 1
- 09.00** Introduction, Agenda and Objectives
- 09.10** Presentation by Jeremy Springall, SVP SITA at Borders
- Digital Borders of the Future**
- The borders of the future will be seamless yet secure. They will be a highly effective and agile, digital and integrated borders with decisions made well in advance of reaching borders – in essence, that will drive a focus to evolve dimensions, such as:*
- *Increased usage of biometrics, AI, data and automation to strengthen a seamless experience, enhance security and optimize operations*
 - *Advance risk assessment and passenger processing – Trace and ‘clear’ travelers and goods before they reach a nation’s border*
 - *Differentiated approach - Enabling dynamic change of entry-rules being in real-time to protect against world events*
 - *Collaboration and standardization – further integration through joined-up processes and interoperability across border types and between nations, from the point the traveler applies for entry into a country, during travel, across the border, through to their in-country activities and departure*
- 10.00** Presentation by Michael Zureik, Senior Digital Travel Architect, SITA LAB
- Digital Travel – Success with SITA**
- Governments, airlines, and travelers have been anxiously anticipating the day that Digital Travel is readily available. Change takes time, but as demonstrated by SITA it is upon us. SITA, in close collaboration with the government of Aruba, have been able to demonstrate how easily a traveler is able to use their mobile device to embark on that seamless journey. By taking a look at what SITA and the government of Aruba were able to pilot in March 2023, it’s possible to see that the technologies are here and benefits can be quickly realized:*

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- A simple Digital Wallet can store the travelers ICAO Digital Travel Credential (DTC) along with issued government electronic Travel Authorization (eTA) token;
- Governments are able to receive biographic and biometric information prior to a traveler presenting to primary inspection;
- Data Quality is addressed, improving APIS information, so that preliminary risk assessment are more meaningful;
- Existing infrastructure investments can be leveraged, reducing changes to operating procedures; and
- Border control officers are able to reduce their administrative duties, focusing on higher value activities.

10.30 **Coffee Break**

11.00 **Presentation by Immigration & Checkpoints Authority (ICA), Singapore**

ICA's New Clearance Concept

At the checkpoints, ICA's New Clearance Concept (NCC) aims to have all travelers cleared through automated lanes when they enter and leave Singapore. This provides both efficient immigration clearance and ensures the security of our borders. Under NCC, Singapore Citizens and residents can look forward to a contactless immigration clearance experience where they will be identified by their facial and iris biometrics without the need to present their passports. For foreign visitors, NCC will leverage advance arrival information, data analytics and biometrics to allow them to use the automated immigration gates.

11.30 **Presentations and Panel Discussion**

Digital Travel & Integrated Border Management

Over the next decade there will be a significant digital transformation of the border, making use of biometrics and digital identities combined with advanced business intelligence and artificial intelligence. The border of the future will be fully integrated from the point the traveler applies for entry into a country, during travel, across the border, through to their in-country activities and departure. To enable this to happen, each stage needs to be digitally enabled including the traveler's use of a digital identity and the government utilising a common risk and intelligence solution.

12.00 **Lunch Break**

13.00 **Presentations and Panel Discussion (continued)**

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14.00 **Advance Risk Assessment, Data Processing and Collaboration**

The core to any border management solution is intelligence. Advances in business intelligence and artificial intelligence will create a step change in protecting a country from security threats by enhancing actionable intelligence. Data will be combined from many sources to more accurately detect threats, including the convergence of passenger and cargo data. Processing of Advance Passenger Information (API) and Passenger Name Record (PNR) data are now essential tools for governments across the world to secure their borders; to counter terrorism; to prevent, detect and investigate crime, and to manage migration and tackle irregular migration. Effective transfer of data from airlines and other passenger service operators to governments' Passenger Information Units, and sharing of travel information internationally between those Units has never been more important.

15.30 **End of Day 2 - Free & Easy**

18.00 Dinner at [TONITO Latin American Kitchen](#), Changi Jewel

22.00 End of Dinner

Thursday 08th June 2023

08.30 **Depart from Hotel to SITA Singapore Office**

09.15 **Arrive at SITA Singapore Office**
Welcome Note by SITA APAC President

09.30 **Solutions Showcase**
The Future State of Digital Borders
The Customer Experience Centre in the Singapore SITA office is where we showcase technology that supports the Future State of Digital Borders. This includes pre-clearing travelers before travel using Mobile eVisa or electronic Travel Authorisation, to assessing travelers' risk before they even reach a nation's border, i.e. 'exporting the border' through the use of Advance Passenger Processing, as well as our newly enhanced Intelligence & Targeting solution.

10.30 **Coffee Break**

11.00 **Solutions Showcase (continued)**

11.45 **Transport to External Lunch**

12.15 **Lunch at [LeVeL33 Restaurant](#), Marina Bay Financial Centre Tower 1**

13.45 **Transport back to [Crowne Plaza Hotel](#), Alstonia Room, Level 2**

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14.15 Presentations and Panel Discussion

Mobile Apps, Digital Identities & Seamless Travel

In the future, travelers will apply for entry into a country (visa / ETA) from home, using their mobile device to verify their biometrics and to submit their digital identity. This digital identity will incorporate a digital version of their passport (Digital Travel Credential / DTC) held in their mobile wallet. Governments will undertake a risk assessment in real-time, providing an immediate response back to the traveler. Travelers will also be able to undertake their journey in a seamless way, using their face as their boarding pass and passport. As passengers will have already been pre-cleared before travel, the primary objective at the border is to confirm the traveler's identity. This will be achieved by capturing the traveler's biometrics as they walk through the arrival port.

15.45 Wrap up by Jeremy Springall, SVP SITA at Borders

16.00 End of Summit