

SCAN&FLY

STATE-OF-THE-ART SELF-SERVICE BAG DROP

Scan&Fly is a state-of-the-art self-service bag drop system. It allows passengers to check in their luggage quickly and efficiently without the need for agent assistance. Scan&Fly is ideal for airlines and ground handlers as well as airports that are experiencing delays and congestion but don't have the space or the resources to expand. It can increase terminal capacity, cut down on queues and reduce operational costs. It can be retrofitted to existing check-in desks and conveyor belts, providing a simple, cost-effective solution.

ISSUES

Improve passenger experience

A growing number of passengers prefer to check in online before they leave home. However, once they arrive at the airport, they still may have to wait in line for a ground agent to check in their bag.

Grow airport capacity and reduce costs

With air travel becoming increasingly popular, many airports are facing capacity constraints. Queues are getting longer, airports are becoming more congested and staffing costs are skyrocketing.

Improve monitoring of passenger flow

Managing all the baggage stations is a complex and time consuming task. This results in the potential of diminished passenger experience when additional assistance is required - or the bag tag stocks are exhausted.

SOLUTION

Scan&Fly allows passengers to drop off their luggage quickly and efficiently. It can be retrofitted to existing check-in desks and conveyor belts, increasing terminal capacity and providing a simple, cost-effective solution.

Scan&Fly provides more bag drop positions, reducing passenger processing time and increasing the flow through the terminal, particularly during peak times.

With hybrid functionality, you can switch between self-service and agent-assisted modes in a matter of seconds.

Scan&Fly can be installed overnight, with minimal disruption to daily operations. It also offers a selection of additional options, such as a ScanArch, common use payment, ID scan and biometrics.

BENEFITS

- Enhance the passenger experience
- Increase terminal capacity and passenger throughput
- Manage passenger flow 24/7 particularly during peak hours
- Common use self bag drop via CUSS or CUWS
- Customizable plug-and-play design
- Switch between self-service and agent-assisted modes in a matter of seconds
- Easy maintenance for airport staff and quick repair with maintenance modules
- Higher airport revenue, with shorter queues and passengers spending more time in retail areas
- Global support 24 hours a day, 365 days a year
- The product has received a prestigious Reddot award for intuitive design



reddot design award
winner 2017

60%
increase in terminal
capacity

40%
reduction in
operational costs

More than 280
Self BagDrop units
deployed at

40+ airports

HOW DOES IT WORK?

SCAN&FLY MODELS

Scan&Fly W

- 12.1-inch touchscreen
- Baggage weight detection interface
- One-and-two-step bag drop (or combined)
- Customized stainless steel support frame



Scan&Fly D

- 17-inch touchscreen
- Baggage weight detection interface
- One-and-two-step bag drop (or combined)
- Fully modular: retrofit or new-fit, full self-service or combined model



SOLUTION COMPONENTS

- 1. Common use payment (optional)**
A common use payment terminal can be integrated for the direct payment of excess baggage fees. It accepts payments by debit or credit card for passengers of all airlines.
- 2. ID scanner (optional)**
Scan&Fly can meet your airport ID requirement checks with the integration of a fixed passport scanner.
- 3. Handheld or fixed scanner**
Boarding passes and bag tags can be scanned using handheld or fixed scanners, if required.
- 4. ScanArch (optional)**
The ScanArch ensures only conveyable bags with a readable bag tag enter the BHS.
- 5. Multiple process options**
 - Answering the need for either one-step, two-step or a one-and-two-step bag drop process
 - **Hybrid bag drop**
Operate Scan&Fly in an assisted, self-service or hybrid mode
 - **Common use self-service bag drop**
Dedicated, multi-airline or common use operation



CASE STUDY

Geneva Airport was facing ever-increasing passenger numbers. Due to capacity constraints, extending the terminal building was not an option. Queues were growing, terminals were becoming crowded, passengers were dissatisfied and operational costs were soaring.

They chose to install Scan&Fly to help resolve these issues, with excellent results.

"Passengers are demanding technology like Scan&Fly. They want to be in control of their journey and be part of the process."

"We are very happy with the results and with the excellent passenger feedback."

"The terminal capacity has clearly improved and the bag drop throughput optimized."

Jacques Morgenegg

Project Manager Passenger and Terminal
At Geneva Airport



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